

Q2 2026-27

Overview of statistics for the Hertfordshire CCTV Partnership Control Room Operations

For the Members of the Partnership

Stevenage, North Herts, East Herts and Hertsmere Councils

HERTFORDSHIRE CCTV

REPORT STRUCTURE

How incidents are classified

Every reported CCTV incident is organised by category, with subcategories used where added detail is needed.

HERTFORDSHIRE CCTV PARTNERSHIP

01

Every incident gets a category

All Reported CCTV Incidents are given a Category

02

Subcategories add detail

Each Category can be used on its own, however some categories have Subcategories to differentiate between certain areas that may need to be reported on separately

03

The full structure follows

In the next slide shows all the Categories and their subsequent Subcategories that are associated with them

A PLAIN-ENGLISH GUIDE

How to read this report

The same definitions and visual signals are used throughout.

HERTFORDSHIRE CCTV PARTNERSHIP

01 Incident

A control-room record linked to CCTV activity.

02 Footage Request

Recorded footage reviewed or downloaded after an event.

03 Camera activity

A measure of camera use; it may exceed the incident count.

04 Share

The percentage of the relevant district or partnership total.

Orange identifies the lead result. Blue shows the remaining comparison.

Source: Q2 2026–27 partnership stats workbook.

1,066 incidents recorded across the partnership

Reporting period: 1 July 2026–1 October 2026

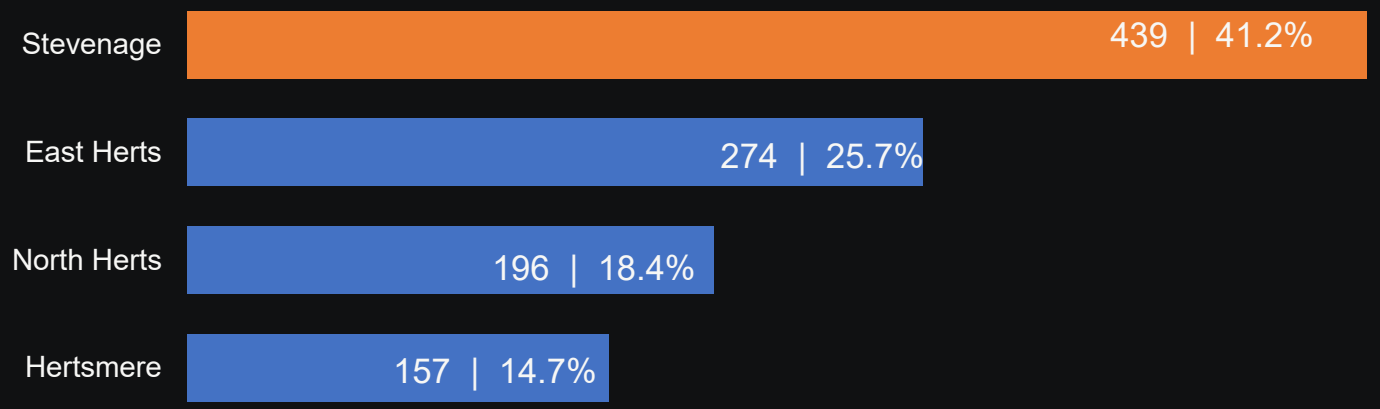
TOTAL INCIDENTS

1,066

4 in 10 incidents were recorded in Stevenage

439 incidents • 41.2% of total

INCIDENTS BY DISTRICT



TOP DISTRICT

439 Stevenage
41.2% of total

TOP INCIDENT CATEGORY

314 Footage Request

TOP CALL SOURCE

444 Police Airwaves
41.7% of total

Source: Q2 2026–27 partnership stats workbook.

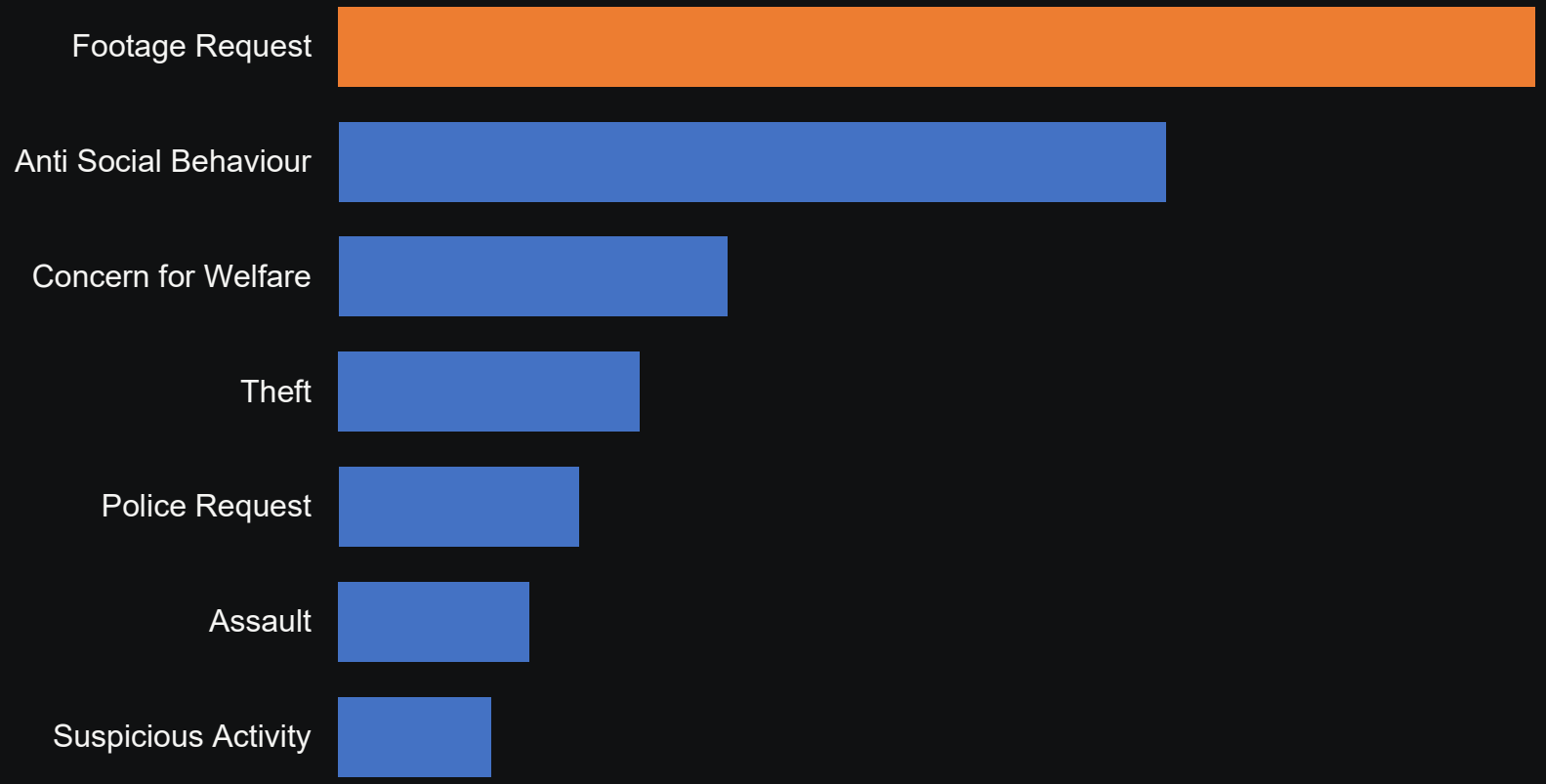
Footage Request is the largest incident category

314 records — 30.5% of categorised incidents.

LEADING CATEGORY

314

30.5% of the mix



Source: Q2 2026–27 partnership stats workbook.

PARTNERSHIP OVERVIEW

Police Airwaves generates 42% of incident records

444 of 1,066 records came through Police Airwaves.

POLICE AIRWAVES

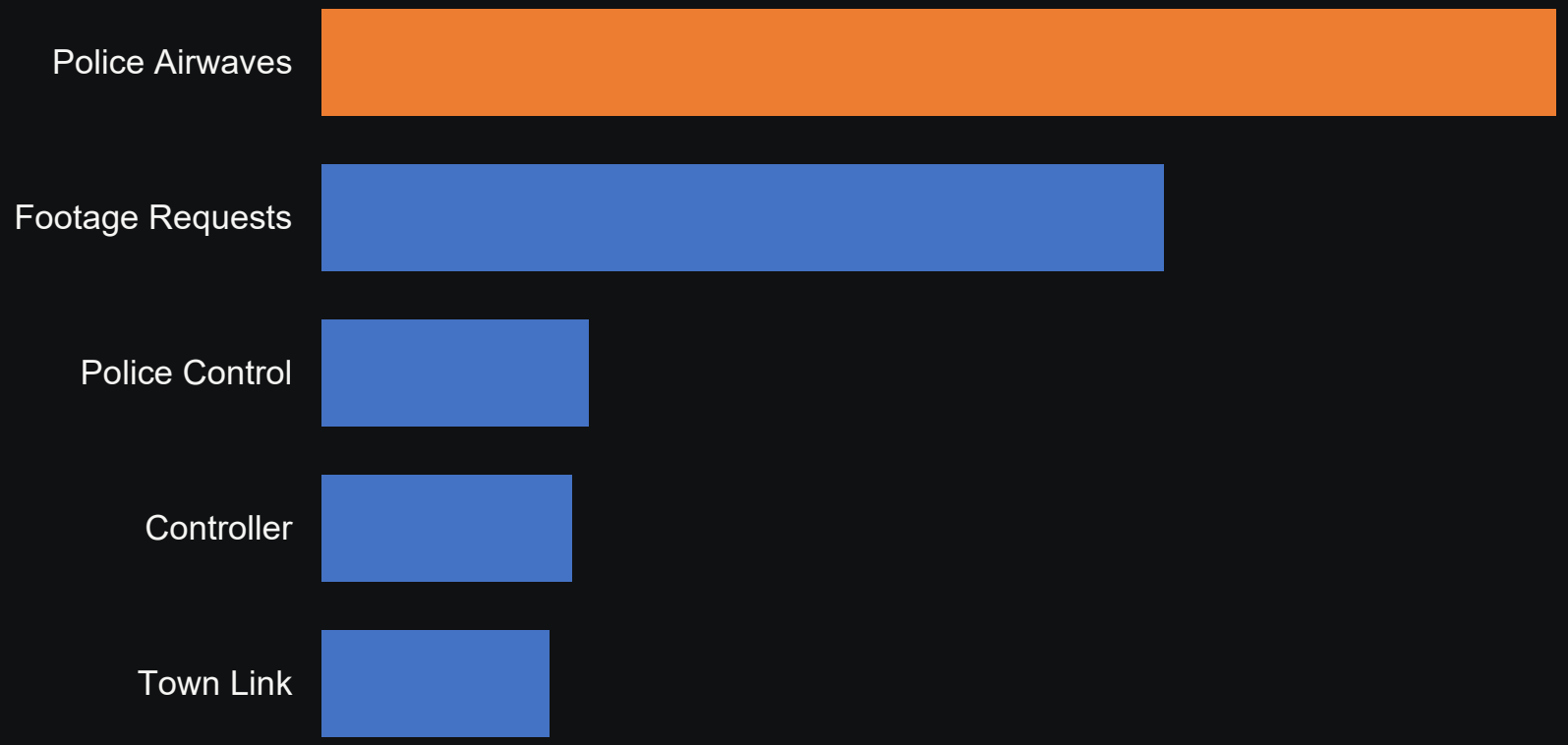
444

41.7% of total

Footage Request

303

28.4% of total



Source: Q2 2026–27 partnership stats workbook.

PARTNERSHIP OVERVIEW

Stevenage accounts for 41% of partnership incidents

District totals reconcile to 1,066 incidents with no unassigned records.

TOP DISTRICT

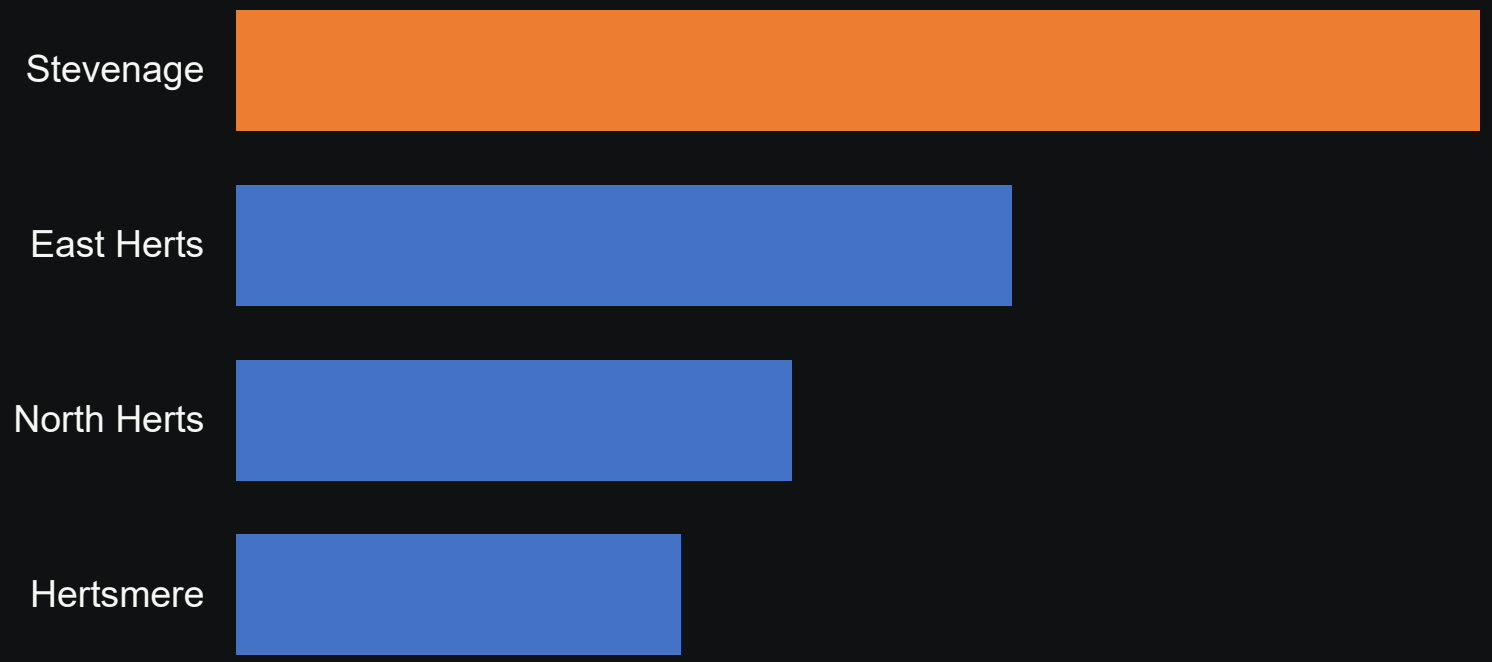
439

41.2% of total

UNASSIGNED

0

All records allocated



Source: Q2 2026–27 partnership stats workbook.

WHERE INCIDENTS HAPPENED

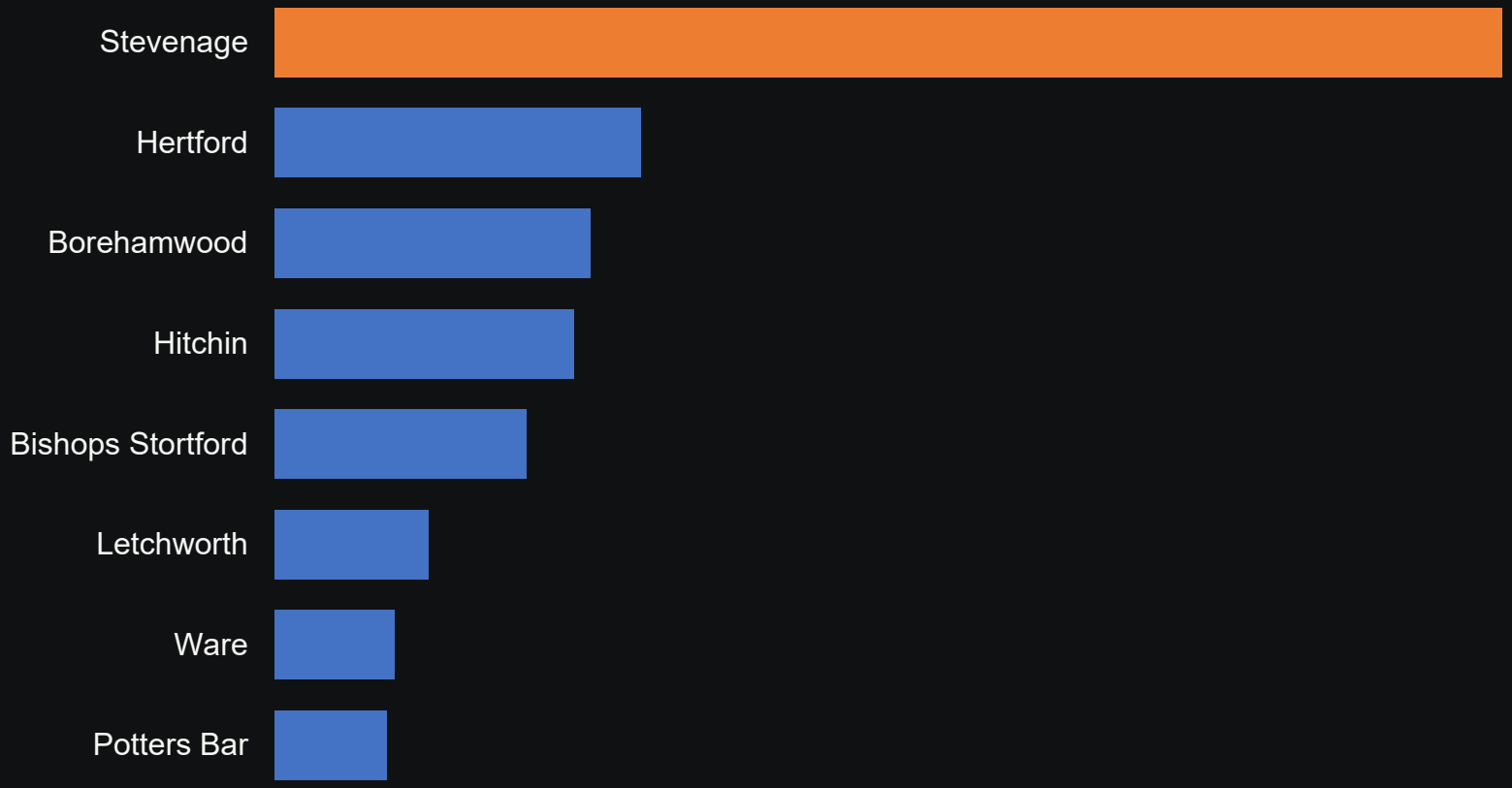
Five locations account for 83% of all incidents

The leading five locations recorded 880 of 1,066 incidents.

TOP FIVE

83%

880 incidents



Source: Q2 2026–27 partnership stats workbook.

FOOTAGE REQUESTS

Stevenage accounts for 46% of footage work

314 Footage Request records were logged across the partnership.

TOTAL REQUESTS

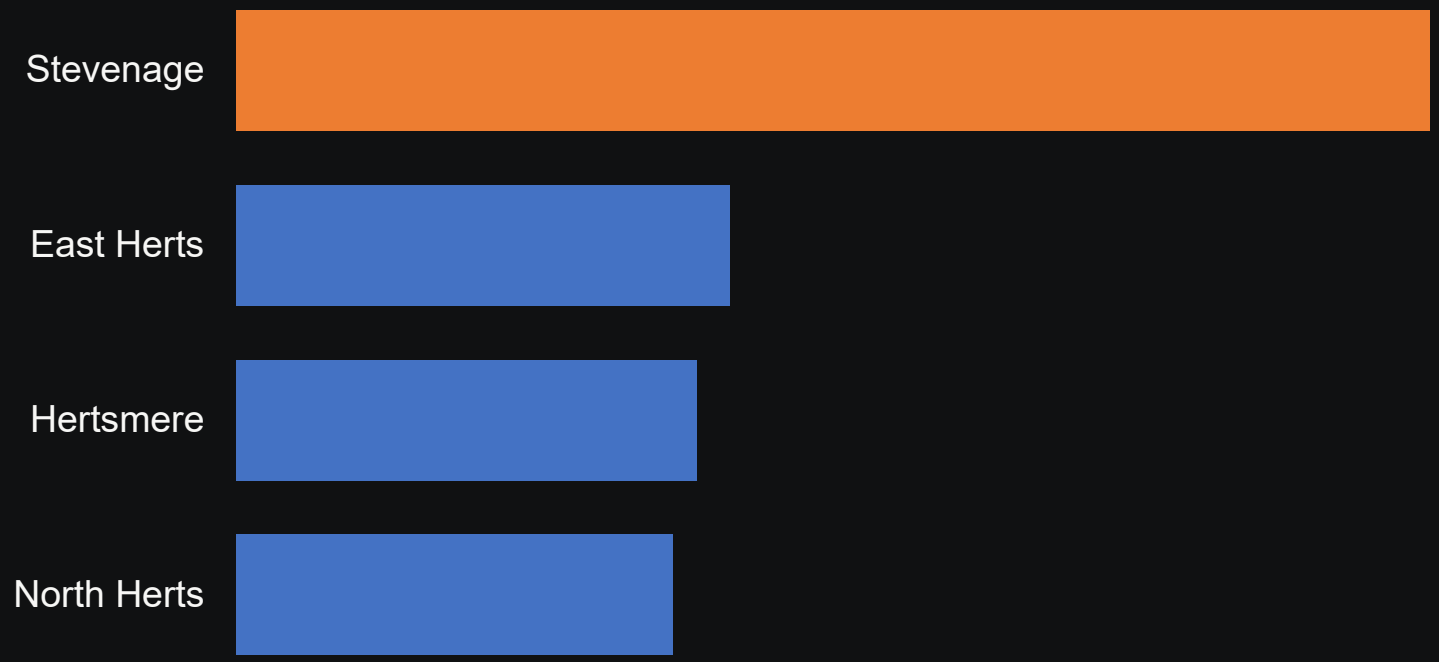
314

Across all partners

STEVENAGE

145

46.2% of total



Source: Q2 2026–27 partnership stats workbook.

CAMERA ACTIVITY

Town Square is the busiest camera location

Camera activity can exceed incidents because more than one camera may support a record.

TOWN SQUARE

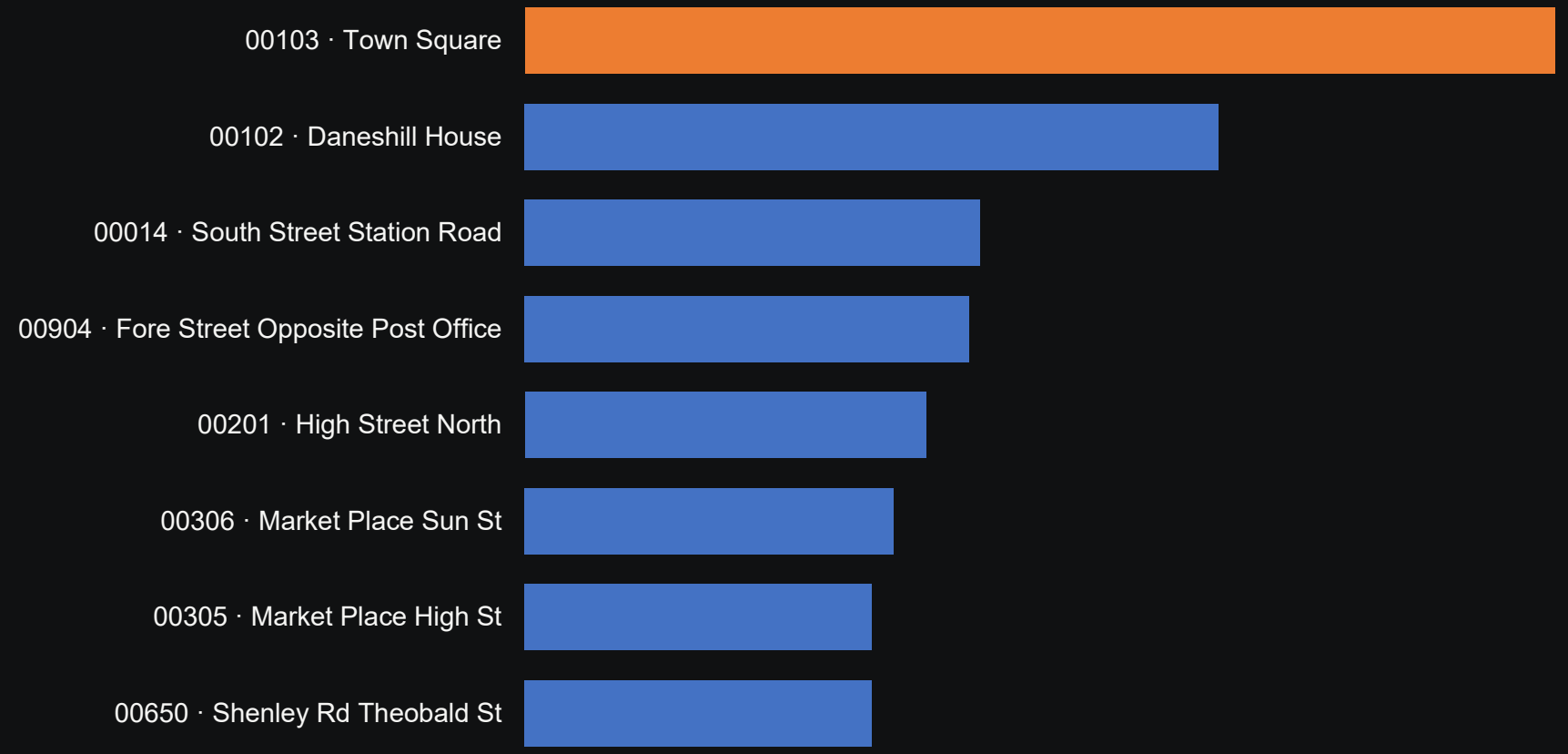
95

Recorded activities

NEXT BUSIEST

64

Daneshill House



Source: Q2 2026–27 partnership stats workbook.

STEVENAGE DASHBOARD

439 incidents — 41% of the partnership

439 incidents recorded in Q2 2026/27.

TOTAL INCIDENTS

439

41.2% of partnership

All district incidents are recorded under Stevenage.

TOP LOCATION

439

Stevenage · 100.0%

TOP CATEGORY

145 Footage Request

TOP CALL SOURCE

179 Police Airwaves

TOP CAMERA

95 00103 · Town Square

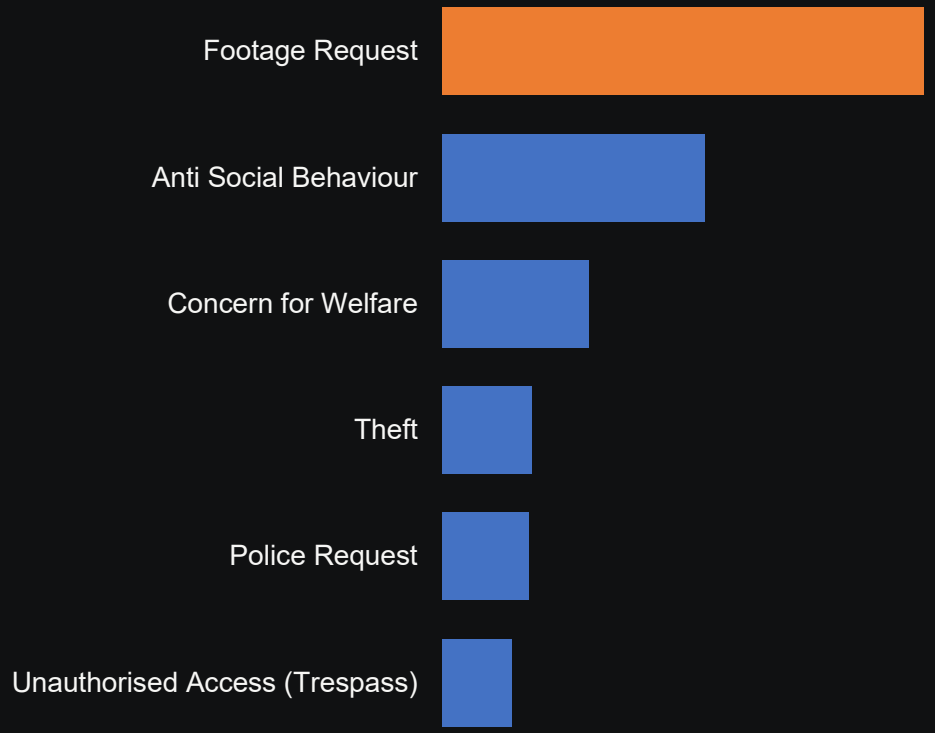
Source: Q2 2026–27 partnership stats workbook.

STEVENAGE DETAIL

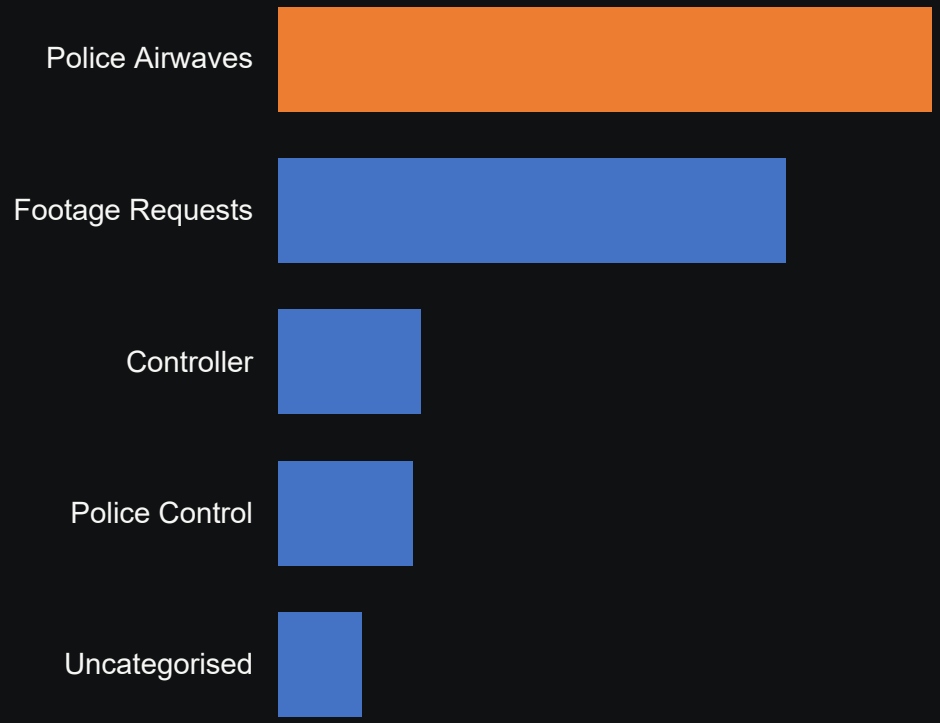
Footage Request leads the incident mix

Top categories and call sources within Stevenage.

TOP INCIDENT CATEGORIES



INCIDENTS BY CALL SOURCE



Source: Q2 2026–27 partnership stats workbook.

SOURCE WORKSHEET

Stevenage

Q2 2026/27

Stevenage Incident & Camera Summary

Live summary from Live | Reporting period: 01/07/2026 to 01/10/2026 | Camera activity may exceed incidents

TOTAL INCIDENTS	TOP LOCATION - Stevenage	TOP CATEGORY - Footage Request	TOP CALL SOURCE - Police Airwaves
439	439	145	179

Incidents by Location

Location	Incidents	Share
Stevenage	439	100%

Top Incident Categories

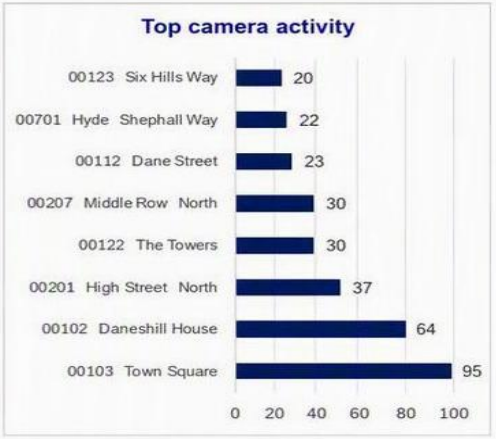
Category	Incidents	Share
Footage Request	145	39%
Anti Social Behaviour	79	21%
Concern for Welfare	44	12%
Theft	27	7%
Police Request	26	7%
Unauthorised Access (Trespass)	21	6%
Assault	17	5%
Uncategorised	12	3%

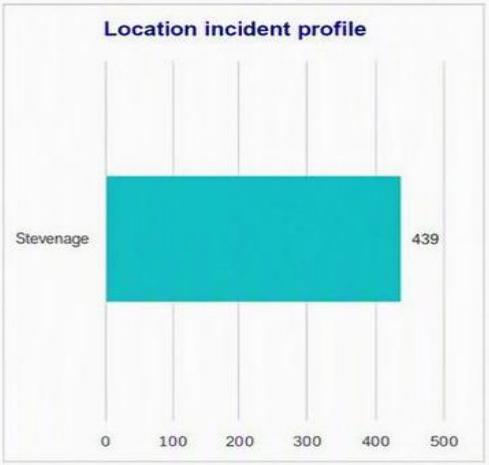
Incidents by Call Source

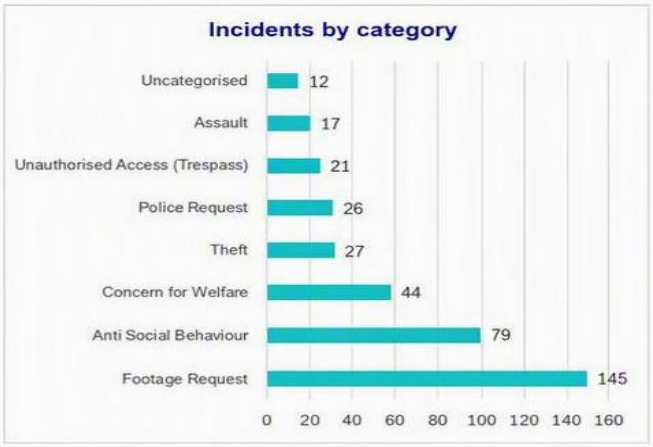
Call Source	Incident	Share
Police Airwaves	179	41%
Footage Request	139	32%
Controller	39	9%
Police Control	37	8%
Uncategorised	23	5%
Town Link	22	5%

Top Camera Activity

Camera	Activity	Share
00103 Town Square	95	30%
00102 Daneshill House	64	20%
00201 High Street North	37	12%
00122 The Towers	30	9%
00207 Middle Row North	30	9%
00112 Dane Street	23	7%
00701 Hyde Shephall Way	22	7%
00123 Six Hills Way	20	6%







HERTFORDSHIRE CCTV PARTNERSHIP

NORTH HERTS DASHBOARD

Hitchin accounts for 55% of North Herts incidents

196 incidents recorded in Q2 2026/27.

TOTAL INCIDENTS

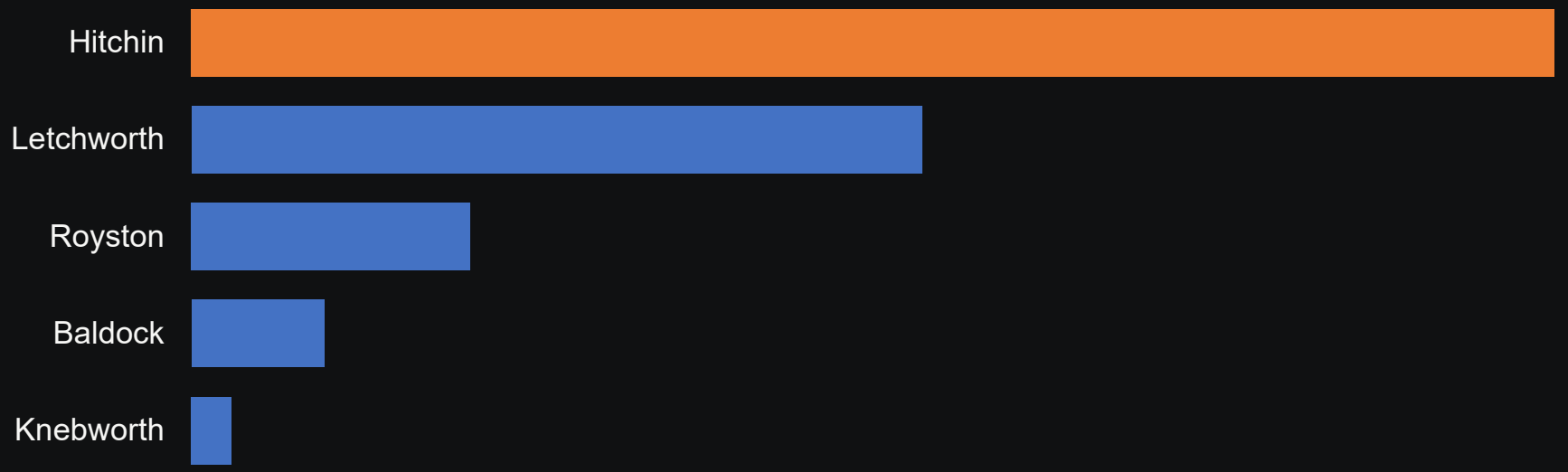
196

18.4% of partnership

TOP LOCATION

107

Hitchin · 54.6%



TOP CATEGORY

53 Footage Request

TOP CALL SOURCE

67 Police Airwaves

TOP CAMERA

34 00306 · Market Place Sun St

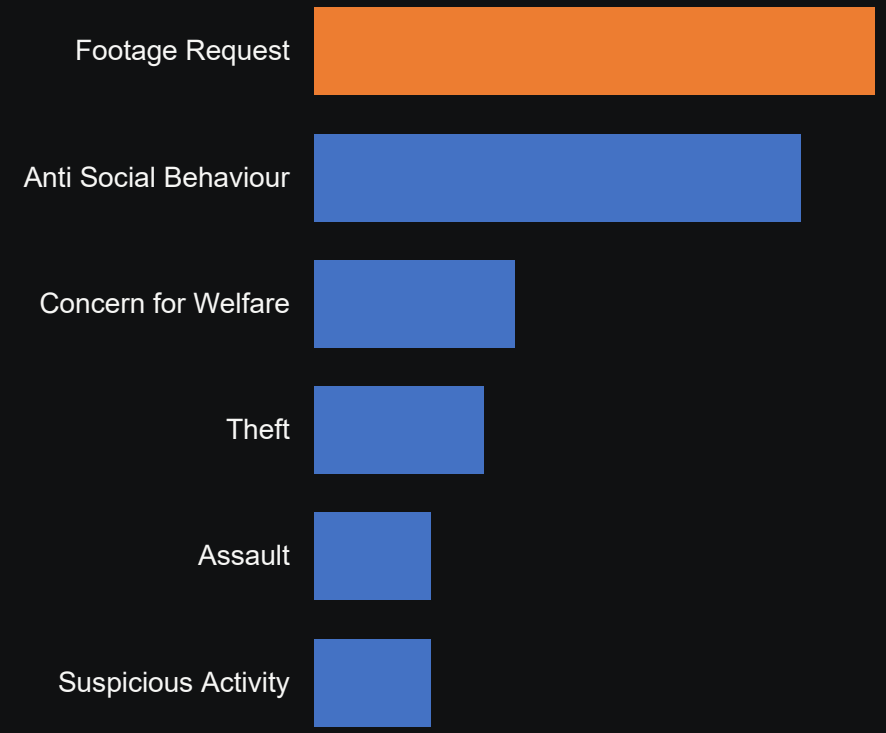
Source: Q2 2026–27 partnership stats workbook.

NORTH HERTS DETAIL

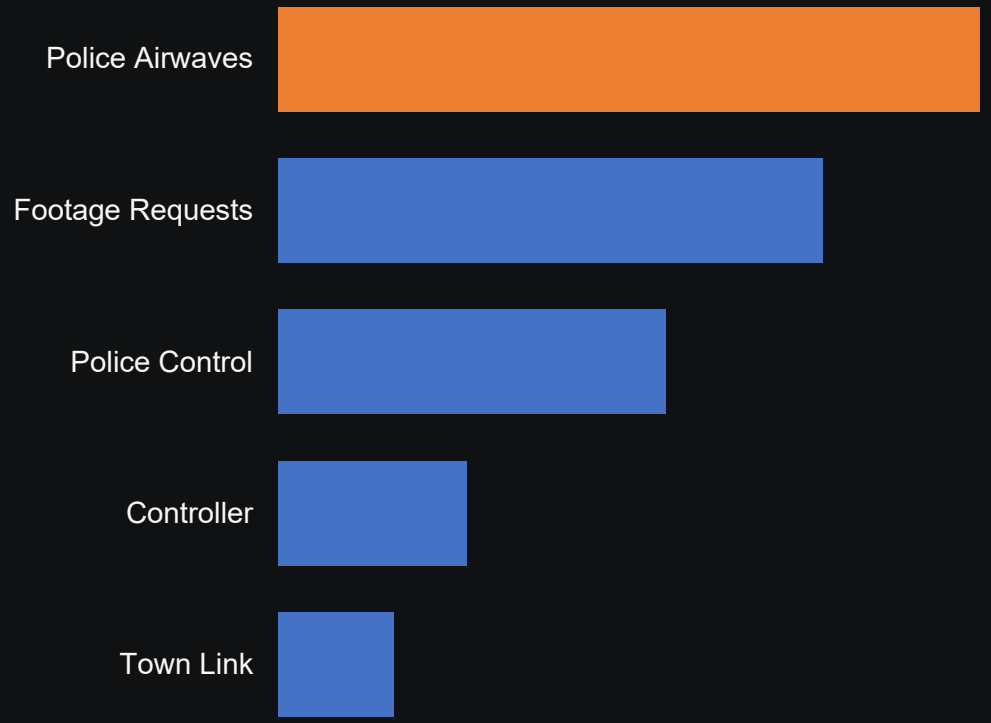
Footage Request leads the incident mix

Top categories and call sources within North Herts.

TOP INCIDENT CATEGORIES



INCIDENTS BY CALL SOURCE



Source: Q2 2026–27 partnership stats workbook.

SOURCE WORKSHEET

North Herts

Q2 2026/27

North Herts Incident & Camera Summary

Live summary from Live | Reporting period: 01/07/2026 to 01/10/2026 | Camera activity may exceed incidents

TOTAL INCIDENTS	TOP LOCATION - Hitchin	TOP CATEGORY - Footage Request	TOP CALL SOURCE - Police Airwaves
196	107	53	67

Incidents by Location

Location	Incidents	Share
Hitchin	107	55%
Letchworth	55	28%
Royston	21	11%
Baldock	10	5%
Knebworth	3	2%

Top Incident Categories

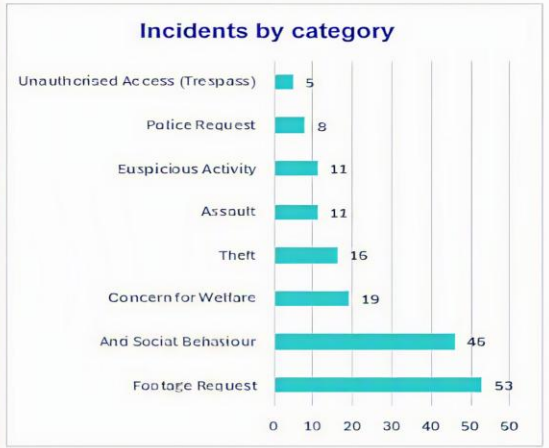
Category	Incidents	Share
Footage Request	53	31%
Anti Social Behaviour	46	27%
Concern for Welfare	19	11%
Theft	16	3%
Assault	11	7%
Suspicious Activity	11	7%
Police Request	8	5%
Unauthorised Access (Trespass)	5	3%

Incidents by Call Source

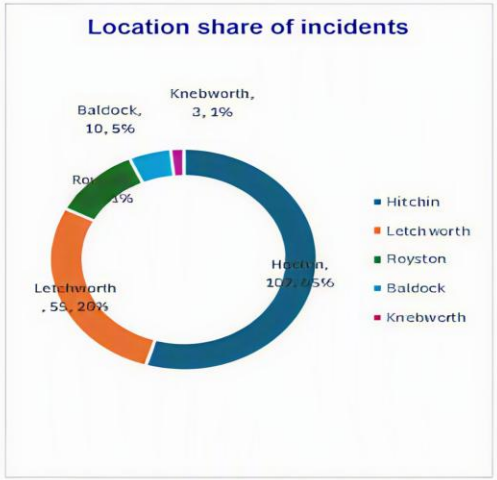
Call Source	Incidents	Share
Police Airwaves	67	34%
Footage Request	52	27%
Police Control	37	19%
Controller	18	9%
Town Link	11	6%
Uncategorised	10	5%

Top Camera Activity

Camera	Activity	Share
00308 Market Place Sun St	34	18%
00305 Market Place High St	32	16%
00303 Bancroft Hermitage Rd	26	13%
00304 Brand Street	26	13%
00314 Queen Street	24	12%
00307 Hermitage Road	18	9%
00417 Leys Avenue Top	18	9%
00311 Sun Street	16	8%







HERTFORDSHIRE CCTV PARTNERSHIP

EAST HERTS DASHBOARD

Hertford accounts for 48% of East Herts incidents

274 incidents recorded in Q2 2026/27.

TOTAL INCIDENTS

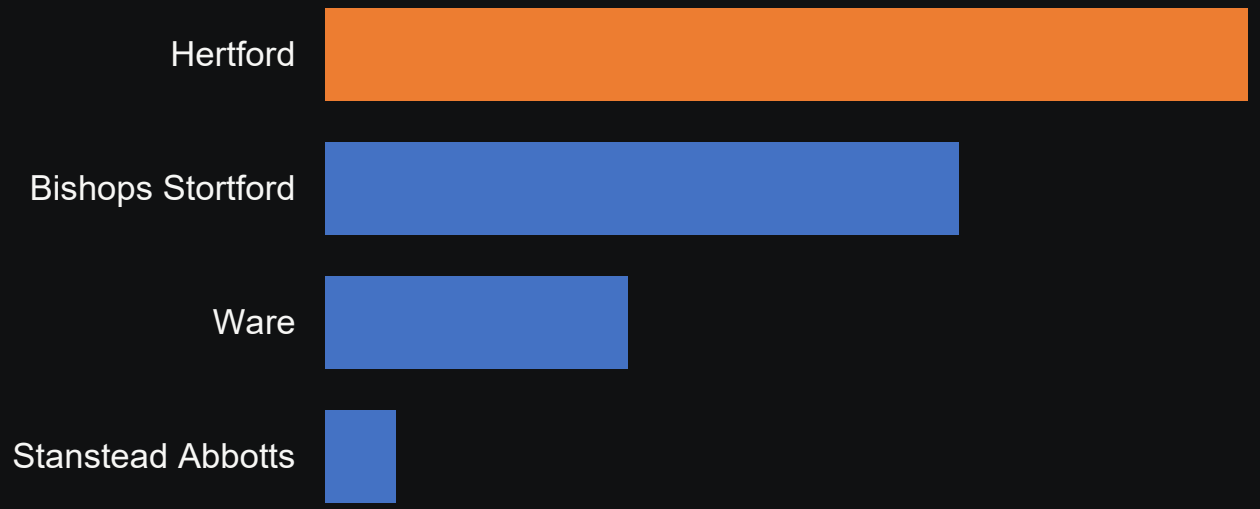
274

25.7% of partnership

TOP LOCATION

131

Hertford · 47.8%



TOP CATEGORY

61 Anti Social Behaviour

TOP CALL SOURCE

122 Police Airwaves

TOP CAMERA

42 00014 · South Street Station Road

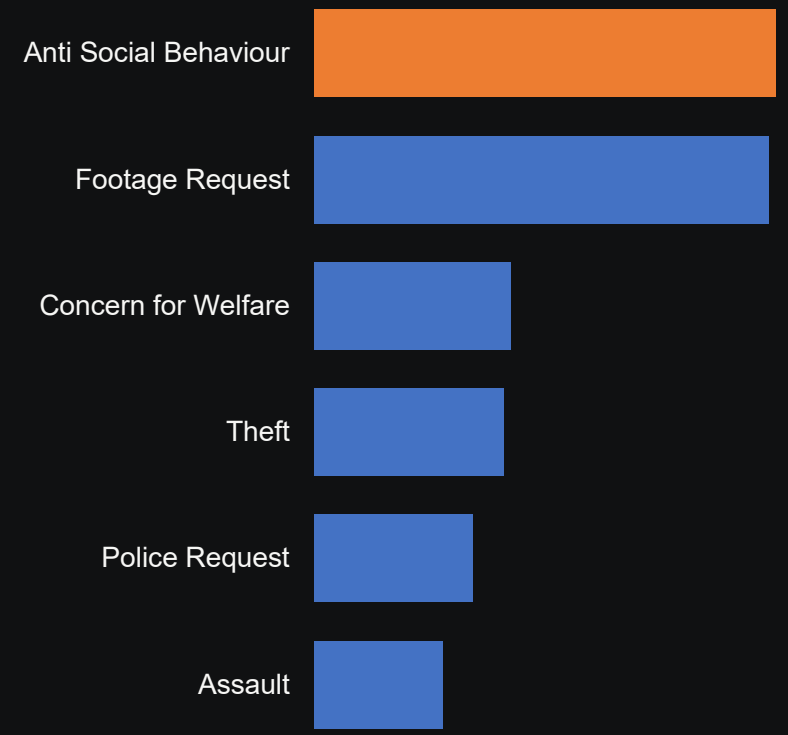
Source: Q2 2026–27 partnership stats workbook.

EAST HERTS DETAIL

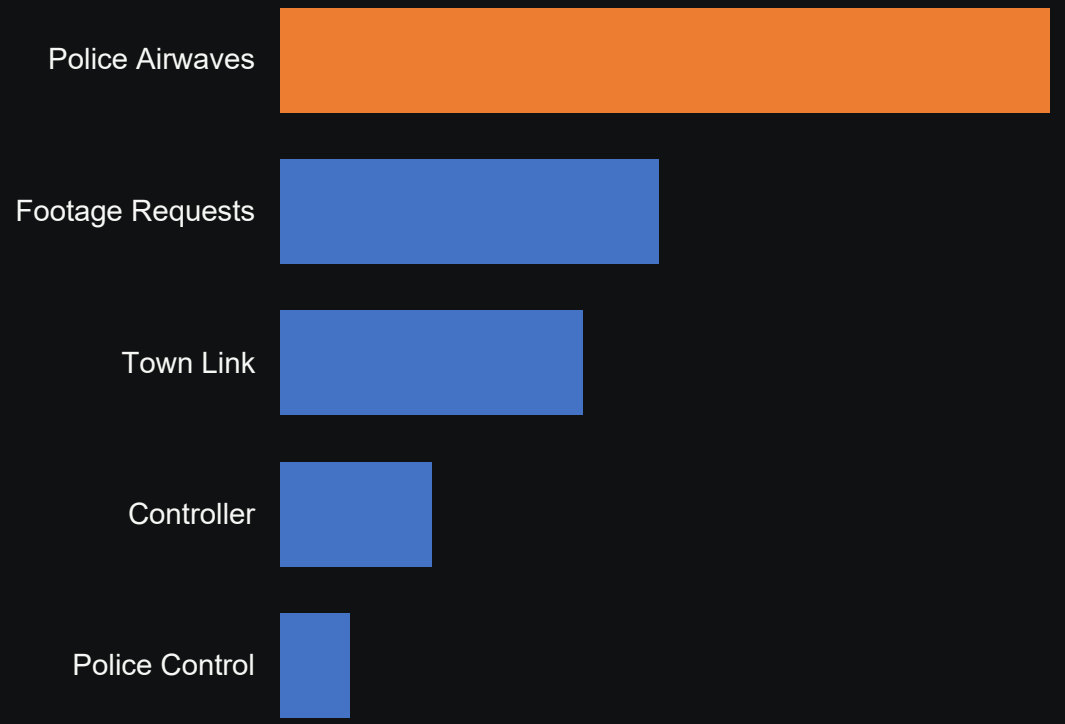
Anti Social Behaviour leads the incident mix

Top categories and call sources within East Herts.

TOP INCIDENT CATEGORIES



INCIDENTS BY CALL SOURCE



Source: Q2 2026–27 partnership stats workbook.

SOURCE WORKSHEET

East Herts

Q2 2026/27

East Herts Incident & Camera Summary

Live summary from Live | Reporting period: 01/07/2026 to 01/10/2026 | Camera activity may exceed incidents

TOTAL INCIDENTS	TOP LOCATION - Hertford	TOP CATEGORY - Anti Social Behaviour	TOP CALL SOURCE - Police Airwaves
274	131	61	122

Incidents by Location

Location	Incidents	Share
Hertford	131	48%
Ware	43	16%
Bishops Stortford	90	33%
Stanstead Abbotts	10	4%

Top Incident Categories

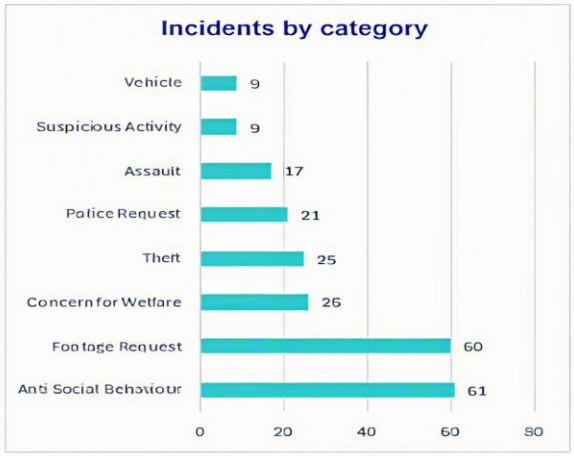
Category	Incidents	Share
Anti Social Behaviour	61	27%
Footage Request	60	26%
Concern for Welfare	26	11%
Theft	25	11%
Police Request	21	9%
Assault	17	7%
Suspicious Activity	9	4%
Vehicle	9	4%

Incidents by Call Source

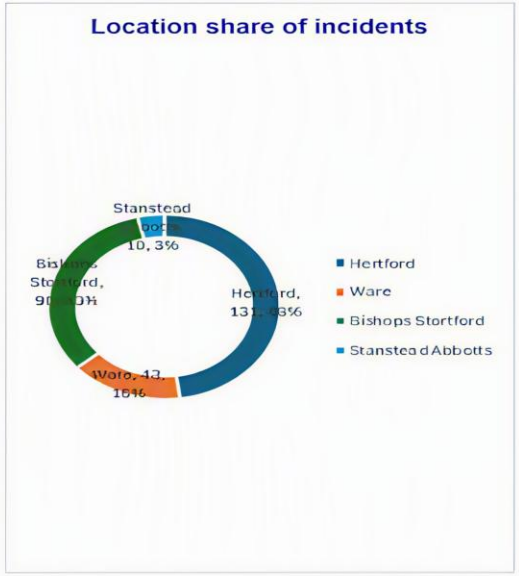
Call Source	Incidents	Share
Police Airwaves	122	45%
Footage Request	60	22%
Town Link	48	18%
Controller	24	9%
Police Control	11	4%
Uncategorised	9	3%

Top Camera Activity

Camera	Activity	Share
00014 South Street Station Road	42	17%
00904 Fore Street Opposite Post	41	16%
00016 South Street Boots	29	12%
00905 Fore Street Jungle Bar PH	29	12%
00908 Bull Plain Salisbury Square	28	11%
00015 South Street M S	27	11%
00017 Market Square Potter Street	27	11%
00907 Birchley Green Shops Junc Market Street	26	10%







HERTSMERE DASHBOARD

Borehamwood accounts for 72% of Hertsmere incidents

157 incidents recorded in Q2 2026/27.

TOTAL INCIDENTS

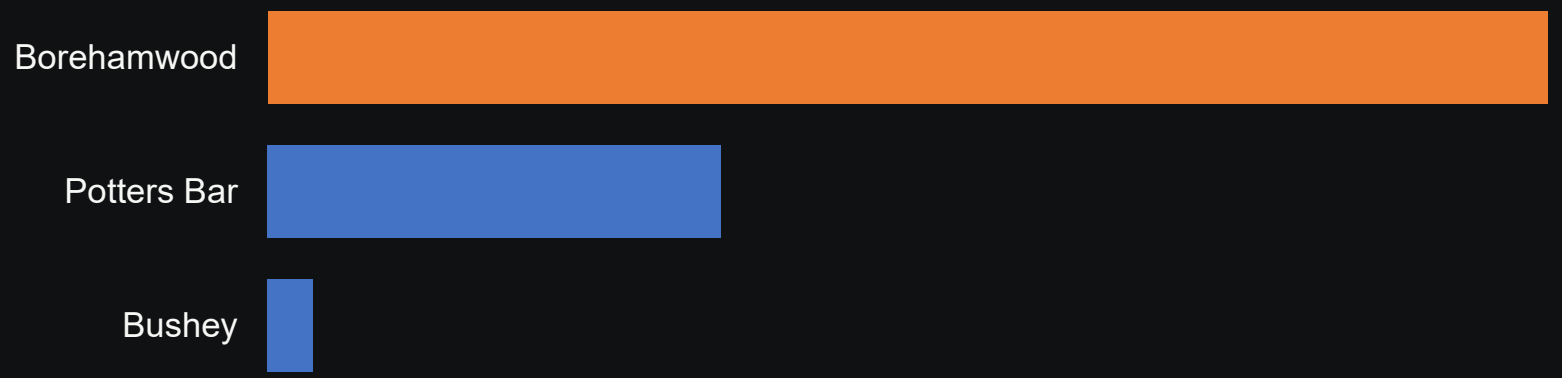
157

14.7% of partnership

TOP LOCATION

113

Borehamwood · 72.0%



TOP CATEGORY

56 Footage Request

TOP CALL SOURCE

76 Police Airwaves

TOP CAMERA

32 00650 · Shenley Rd Theobald St

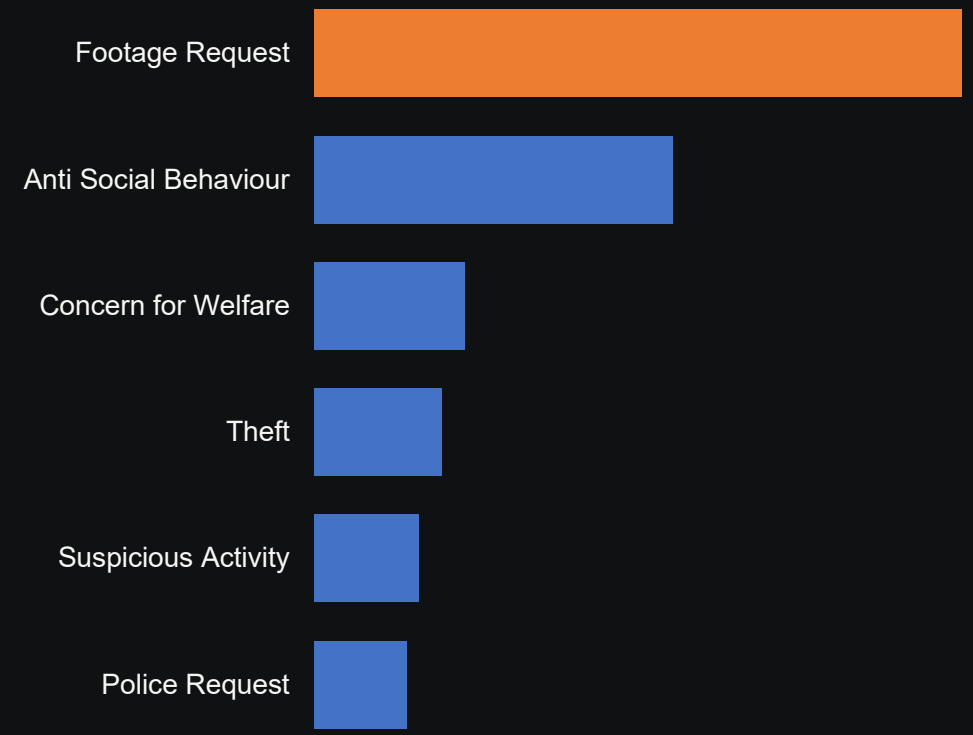
Source: Q2 2026–27 partnership stats workbook.

HERTSMERE DETAIL

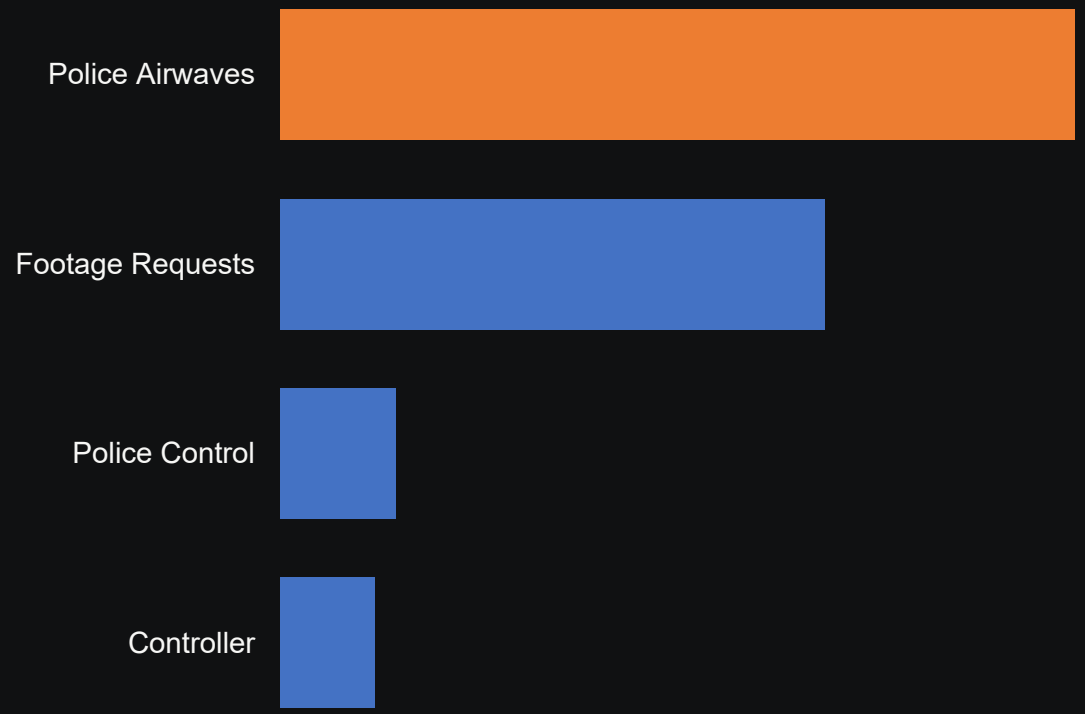
Footage Request leads the incident mix

Top categories and call sources within Hertsmere.

TOP INCIDENT CATEGORIES



INCIDENTS BY CALL SOURCE



Source: Q2 2026–27 partnership stats workbook.

SOURCE WORKSHEET

Hertsmere

Q2 2026/27

East Herts Incident & Camera Summary

Live summary from Live | Reporting period: 01/07/2026 to 01/10/2026 | Camera activity may exceed incidents

TOTAL INCIDENTS	TOP LOCATION - Hertford	TOP CATEGORY - Anti Social Behaviour	TOP CALL SOURCE - Police Airwaves
274	131	61	122

Incidents by Location

Location	Incidents	Share
Hertford	131	48%
Ware	43	16%
Bishops Stortford	90	33%
Stanstead Abbotts	10	4%

Top Incident Categories

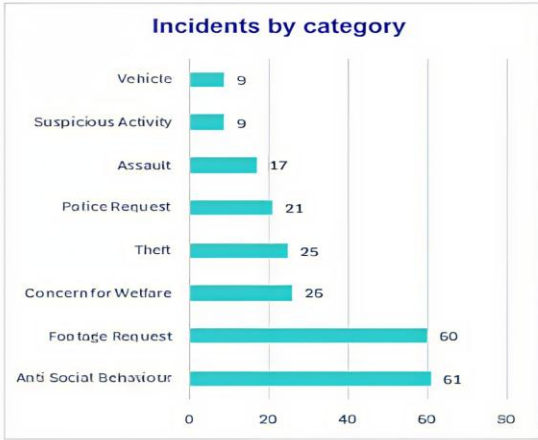
Categorg	Incidents	Share
Anti Social Behaviour	81	27%
Footage Request	80	26%
Concern for Welfare	26	11%
Theft	25	11%
Police Request	21	3%
Assault	17	7%
Suspicious Activity	3	4%
Vehicle	3	4%

Incidents by Call Source

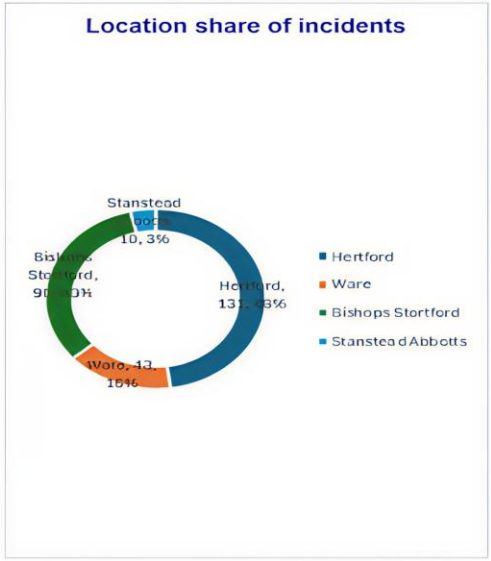
Call Source	Incidents	Share
Police Airwaves	122	45%
Footage Request	60	22%
Town Link	48	18%
Controller	24	9%
Police Control	11	4%
Uncategorised	9	3%

Top Camera Activity

Camera	Activity	Share
00014 South Street Station Road	42	17%
00904 Fore Street Opposite Post	41	16%
00016 South Street Boots	29	12%
00905 Fore Street Jungle Bar PH	29	12%
00908 Bull Plain Salisbury Square	28	11%
00015 South Street M S	27	11%
00017 Market Square Potter Street	27	11%
00907 Birchley Green Shops Junc Market Street	26	10%







HERTFORDSHIRE CCTV PARTNERSHIP

OPERATIONAL FOCUS

Activity is concentrated at a small number of cameras

The leading eight cameras account for the highest recorded activity.

01	00103 · Town Square	95
02	00102 · Daneshill House	64
03	00014 · South Street Station Road	42
04	00904 · Fore Street Opposite Post Office	41
05	00201 · High Street North	37
06	00306 · Market Place Sun St	34
07	00305 · Market Place High St	32
08	00650 · Shenley Rd Theobald St	32

Source: Q2 2026–27 partnership stats workbook.

CALL SOURCE SUMMARY

Police channels generate just over half of all incident records

Police Airwaves and Police Control together account for 50.7% of the total.

POLICE CHANNELS

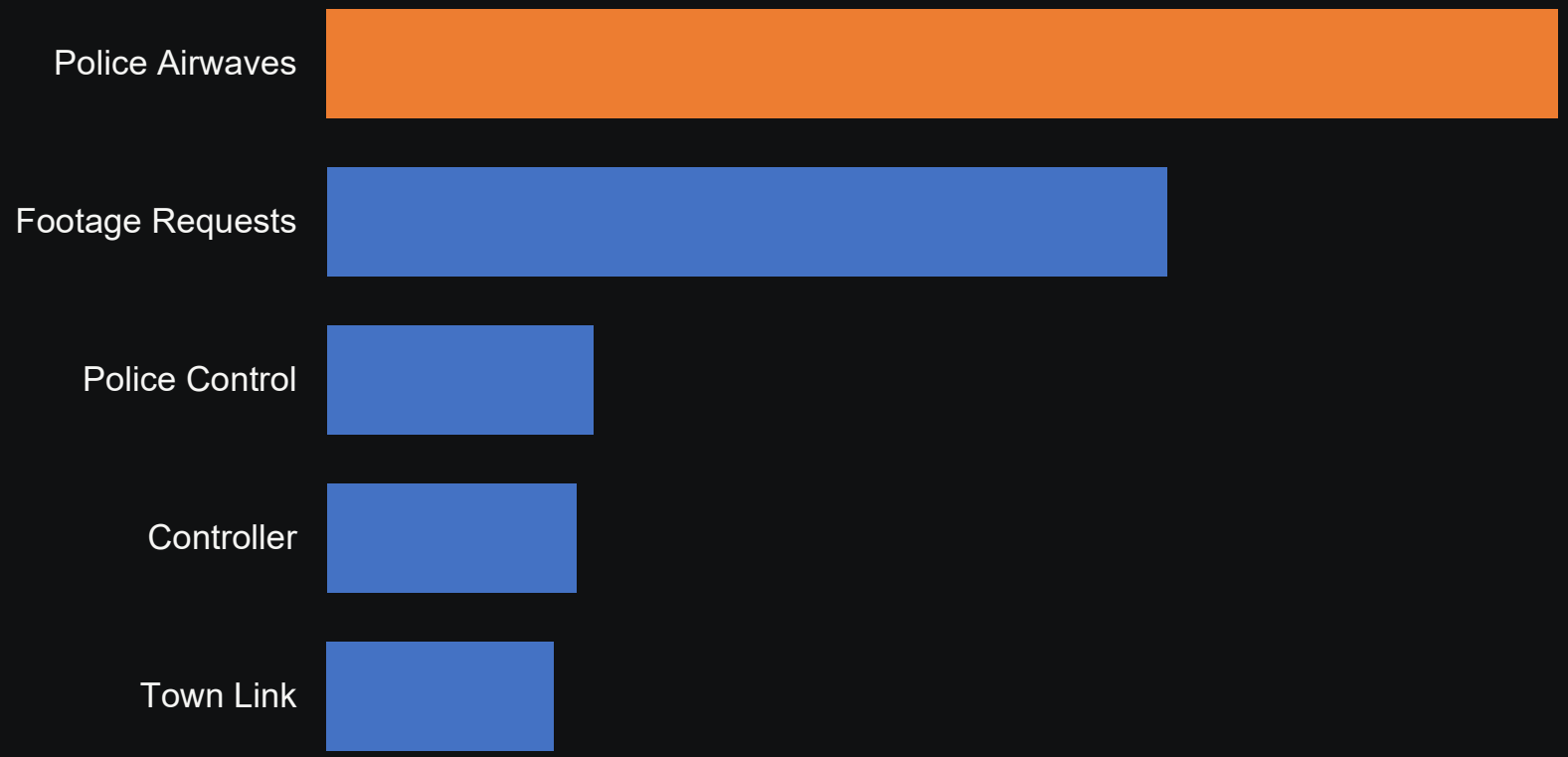
540

50.7% of total

ALL SOURCES

1,066

Fully allocated



Source: Q2 2026–27 partnership stats workbook.