



Revocation and relocation of the Taxi Rank at the Lister Hospital,
Coreys Mill Lane, Stevenage

Equality Impact Assessment (EqIA) Form

November 2025

Date created	November 2025
Approved by	Cabinet/SLT
Owner	Julie Dwan – Licensing Manager
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Business Unit and Team	Planning & Regulation (Environmental Health & Licensing)

Please [click this link](#) to find the EqIA guidance toolkit for support in completing the following form.

For translations, braille or large print versions of this document please email
equalities@stevenage.gov.uk.

First things first:

Does this policy, project, service, or other decision need an EqlA?

Title:	Revocation and relocation of the Taxi Rank at the Lister Hospital at the Lister Hospital, Coreys Mill Lane, Stevenage	
Please answer Yes or No to the following questions:		
Does it affect staff, service users or the wider community?		Yes
Has it been identified as being important to particular groups of people?		No
Does it or could it potentially affect different groups of people differently (unequal)?		No
Does it relate to an area where there are known inequalities or exclusion issues?		No
Will it have an impact on how other organisations operate?		No
Is there potential for it to cause controversy or affect the council's reputation as a public service provider?		Yes

Where a positive impact is likely, will this help to:	
Remove discrimination and harassment?	No
Promote equal opportunities?	No
Encourage good relations?	No

If you answered 'Yes' to one or more of the above questions you should carry out an EqlA.

Or if you answered 'No' to all of the questions and decide that your activity doesn't need an EqlA you must explain below why it has no relevance to equality and diversity.

You should reference the information you used to support your decision below and seek approval from your Assistant Director before confirming this by sending this page to equalities@stevenage.gov.uk.

N/A

I determine that no EqlA is needed to inform the decision on the Revocation of the Taxi Rank in Danestrete, Stevenage.

Name of assessor:

Decision approved by:

Role:

Date:

Role:

Date:

Equality Impact Assessment Form

For a policy, project, strategy, staff or service change, or other decision that is new, changing or under review

What is being assessed?		Revocation (Removal) and relocation (Adoption) of the Taxi Rank – Lister Hospital, Coreys Mill Lane, Stevenage	
Lead Assessor	Julie Dwan		Assessment team
Start date	November 2025	End date	
When will the EqIA be reviewed? (Typically, every 2 years)			

Who may be affected by the proposed project?	Taxi drivers, members of the public
What are the key aims of the proposed project?	The proposal seeks to revoke the existing taxi rank located at The Lister Hospital, Coreys Mill Lane, Stevenage, and the adoption of the new taxi rank, to be located also situated in Coreys Mill Lane, a short walk from the existing rank. Hertfordshire County Council (HCC) have committed to enhancing the attractiveness of bus travel by improving journey times and increasing the reliability of bus services around the County. As part of this initiative, the County Council are proposing to reconfigure the bus stops at Lister Hospital, with a focus on improving accessibility and providing better facilities for all users. The proposal to remove the existing taxi rank at the hospital on Coreys Mill Lane is essential as part of the reconfiguration of the Lister Hospital bus terminal. The new bus terminal layout will utilise the current taxi rank area making it unsuitable to retain the rank in its present position. It is proposed that a new taxi rank be introduced to replace the existing rank, which is to be revoked. The new location is situated a short distance from the current site, positioned on the opposite side of the area where the

	bus terminal exits. The proposed location is adjacent to a footway that provides a direct pedestrian link to the hospital. The revised location also provides an improved layout, allowing taxi users to be picked up and dropped off without crossing through the bus terminal, thereby reducing potential conflicts between taxis and bus movements and improving overall safety and accessibility.
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What positive measures are in place (if any) to help fulfil our legislative duties to:					
Remove discrimination & harassment	N/A	Promote equal opportunities	N/A	Encourage good relations	A new taxi rank will be introduced to replace the existing rank, located a short distance from the current site. The new location is to be located adjacent to a footway providing a direct pedestrian link to the hospital. The new revised location provides an improved layout, allowing taxi users to be picked up

					and dropped off without crossing through the bus terminal, therefore reducing potential conflicts between taxis and bus movements and improving overall safety and accessibility.
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What sources of data / information are you using to inform your assessment?	Taxi Unmet Demand Survey carried out in September 2023. Public Consultation responses, as a result of a 28-day consultation.
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In assessing the potential impact on people, are there any overall comments that you would like to make?	The rank to be revoked will be replaced with a new rank just a short walk away whilst maintaining direct pedestrian links to the hospital.
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Evidence and Impact Assessment

Explain the potential impact and opportunities it could have for people in terms of the following characteristics, where applicable:

Age					
Positive impact		Negative impact		Unequal impact	
Please evidence the data and information you used to support this assessment	N/A Impact not expected.				
What opportunities are there to promote equality and inclusion?			What do you still need to find out? Include in actions (last page)		

Disability e.g., physical impairment, mental ill health, learning difficulties, long-standing illness					
Positive impact	X	Negative impact		Unequal impact	
Please evidence the data and information you used to support this assessment	The new revised location for the taxi rank unlike the existing one is to be located adjacent to a footway providing a direct pedestrian link to the hospital which means passengers can be picked up and dropped off without crossing through the bus terminal, therefore improving safety and accessibility.				
What opportunities are there to promote			What do you still need to find out?		

equality and inclusion?		Include in actions (last page)	
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Gender Reassignment					
Positive impact		Negative impact		Unequal impact	
Please evidence the data and information you used to support this assessment	N/A Impact not expected.				
What opportunities are there to promote equality and inclusion?			What do you still need to find out? Include in actions (last page)		

Marriage or Civil Partnership					
Positive impact		Negative impact		Unequal impact	
Please evidence the data and information you used to support this assessment	N/A Impact not expected.				
What opportunities are there to promote equality and inclusion?			What do you still need to find out? Include in actions (last page)		

Pregnancy & Maternity

Positive impact		Negative impact		Unequal impact	
Please evidence the data and information you used to support this assessment	N/A Impact not expected.				
What opportunities are there to promote equality and inclusion?			What do you still need to find out? Include in actions (last page)		

Race					
Positive impact		Negative impact		Unequal impact	
Please evidence the data and information you used to support this assessment	N/A Impact not expected.				
What opportunities are there to promote equality and inclusion?			What do you still need to find out? Include in actions (last page)		

Religion or Belief					
Positive impact		Negative impact		Unequal impact	
Please evidence the data and information you used to support this assessment	N/A Impact not expected.				

What opportunities are there to promote equality and inclusion?		What do you still need to find out? Include in actions (last page)	
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Sex					
Positive impact		Negative impact		Unequal impact	
Please evidence the data and information you used to support this assessment	N/A Impact not expected.				
What opportunities are there to promote equality and inclusion?		What do you still need to find out? Include in actions (last page)			

Sexual Orientation e.g., straight, lesbian / gay, bisexual					
Positive impact		Negative impact		Unequal impact	
Please evidence the data and information you used to support this assessment	N/A Impact not expected.				
What opportunities are there to promote equality and inclusion?		What do you still need to find out? Include in actions (last page)			

Socio-economic¹ e.g., low income, unemployed, homelessness, caring responsibilities, access to internet, public transport users, social value in procurement					
Positive impact		Negative impact		Unequal impact	
Please evidence the data and information you used to support this assessment	N/A Impact not expected.				
What opportunities are there to promote equality and inclusion?			What do you still need to find out? Include in actions (last page)		

Additional Considerations Please outline any other potential impact on people in any other contexts					
Positive impact	X	Negative impact		Unequal impact	
Please evidence the data and information you used to support this assessment	The new revised location provides an improved layout, allowing taxi users to be picked up and dropped off without crossing through the bus terminal, therefore reducing potential conflicts between taxis and bus movements and improving overall safety and accessibility				
What opportunities are there to promote equality and inclusion?			What do you still need to find out? Include in actions (last page)	N/A	

¹Although non-statutory, the council has chosen to implement the Socio-Economic Duty and so decision-makers should use their discretion to consider the impact on people with a socio-economic disadvantage.

Consultation Findings

Document any feedback gained from the following groups of people:

Staff?	Public Consultation – No responses received	Residents?	Public consultation – No responses received
Voluntary & community sector?	Public consultation -No responses received	Partners?	Police Consulted – No responses received
Other stakeholders?	Licensed Taxi/Private Hire Trade consulted – no responses received		

Overall Conclusion & Future Activity

Explain the overall findings of the assessment and reasons for outcome (please choose one) :		
1. No inequality, inclusion issues or opportunities to further improve have been identified		No responses/objections were received as a result of the 28-day consultation period which ran between 13 th October and 10 th November 2025; therefore, I recommend to Cabinet that the taxi rank in Coreys Mills Lane be revoked. Furthermore, I recommend that Cabinet approve the relocation and adoption of a new taxi rank on Coreys Mill just a short walk away from the existing one. Lane.
Negative / unequal impact, barriers to inclusion or improvement opportunities identified	2a. Adjustments made	
	2b. Continue as planned	
	2c. Stop and remove	

Detail the **actions that are needed** as a result of this assessment and how they will help to **remove discrimination & harassment, promote equal opportunities** and / or **encourage good relations**:

Action	Will this help to remove, promote and / or encourage?	Responsible officer	Deadline	How will this be embedded as business as usual?
Taxi Unmet Demand survey to be carried out every three years	To assess the demand surrounding each taxi rank and to determine whether there is a need for additional licensed taxis (hackney carriages) to promote equal opportunities.	Julie Dwan	August 2026	

Approved by Assistant Director:

Date:

Please send this EqlA to equalities@stevenage.gov.uk for critical friend feedback and for final submittance with the associated project.