Overview & Scrutiny Action Tracker

Review Title & Committee	Date added to the work programme	Scoping/started complete/ updated	Review start date (subsequent Committee dates considered)	Review Status - (date if completed)	Key Recommendations	Executive Portfolio Holder Response (date sent/date complete)	Date brought back to Committee for monitoring (could be
Customer Service Centre Relocation	19/03/24	N/A	20/11/24	Complete	No specific recommendations were agreed other than Members to keep a watching brief on performance.	N/A	To be scheduled
SBC Website	19/03/24	N/A	17/12/24	Complete	No specific recommendations were agreed other than Members to keep a watching brief on performance.	N/A	To be scheduled
ICT Update and Cyber Security	19/03/24	N/A	10/10/24	Complete	No specific recommendations were agreed other than Members to keep a watching brief on performance. Members received a Part I presentation on developments within ICT and also received a Part II presentation on Cyber Security risks	N/A	The Deputy CE suggested an update on Cyber security could be scheduled for Nov/Dec 2025