

Communities & Neighbourhoods

Business Unit Introduction

HMAB – February 2019



Our Vision

The neighbourhoods of Stevenage are places where residents are proud to live in and feel safe and well, and where people and organisations work together (co-operatively) to make things better.

3 New Service Groupings



Community Development

To drive working across the town's neighbourhoods to improve the quality of life for our residents, improve life chances and build stronger and more empowered communities.

Community Development
Neighbourhood Management
CNM Programme Management
Resident Involvement
Social Inclusion
Voluntary and Community Sector Development



Culture, Wellbeing and Leisure

To create opportunities to enable the town's residents to improve their wellbeing and sense of belonging through the provision of good quality play, leisure and cultural facilities and activities

Community Transport
Culture & Civic Events
Museum
Leisure Services Contract
Play Service
Sports and Wellbeing



Community Safety

To make people feel safe and supported by working with our staff, communities and partners to safeguard the most vulnerable and positively tackle crime and ASB

ASB Service
Community Safety
Environmental Enforcement
No More Service
Safeguarding
SADA (Stevenage Against Domestic Abuse)

Service Managers

Assistant Director Communities and Neighbourhoods

Rob Gregory

Community Development Manager – Neil Baker

Community Safety Manager - Sarah Pateman

Culture, Wellbeing and Leisure Manager - Geoff Caine

Delivering positive change

- Creating a unified offer, reducing duplication and unnecessary referrals
- Embedding joint working and shared resources
- Ensuring excellent staff communication and patch-based teams
- Encouraging innovation and creativity
- Improving diversity and inclusion across our service reach
- Delivering better outcomes for our residents

Community Development

- A council-wide approach to community engagement and involvement
- Integrating other policy areas that dovetail with community development
- Better integrating youth council and youth mayor functions
- Refocussing Neighbourhood Warden functions alongside other teams
- Introducing a new Community Engagement Framework
- Integrating LCB with other funding support and advice for local groups
- Integrating the previous resident involvement offer to create a holistic service

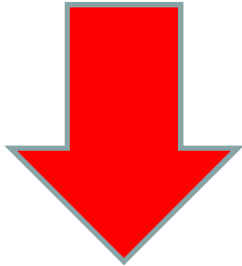
New Structure

Blue posts = mainstream posts
Green posts = externally funded



Area Based Working

Neil Baker
Community
Development Manager



Jane Konopka
Cooperative
Neighbourhoods
Manager

NORTH Old Town; Woodfield; Pin Green; St Nicholas and Martins Wood

Community Development Officer – **Sharon Wood**

Neighbourhood Warden – **Sue Amey**

Team thematic areas: **Youth Council, Youth Mayor, Child Poverty and Health**

Community Centres: **St Nicholas; The Oval; Hampson Park; Springfield House**

CENTRAL Symonds Green; Bedwell; Chells; Chells Manor

Community Development Officer – **Guru Lota**

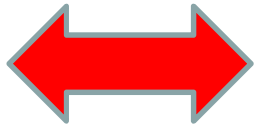
Neighbourhood Warden – **Lisa Ellis-Timbery**

Team thematic areas: **CSP, Disability Panel, Diversity and Housing Information**

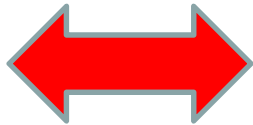
Community Centres: **Symonds Green; Bedwell; Chells Manor; Timebridge**

Area Based Working

Community Inclusion
Officer (1 year)



Project Officer
Community Buildings
and Assets (1 year)



Business Support

TOWN CENTRE WARDEN

VACANT

Working with the Town Centre manager and CDO/Warden Central

Thematic areas: **Resident Inspectors; Town Centre Meetings; Events**

SOUTH Roebuck; Longmeadow; Shephall; Bandle Hill

Community Development Officer – **VACANT**

Neighbourhood Warden – **John Marshall**

Team thematic areas: **Arts and Culture Strategy; Community Safety**

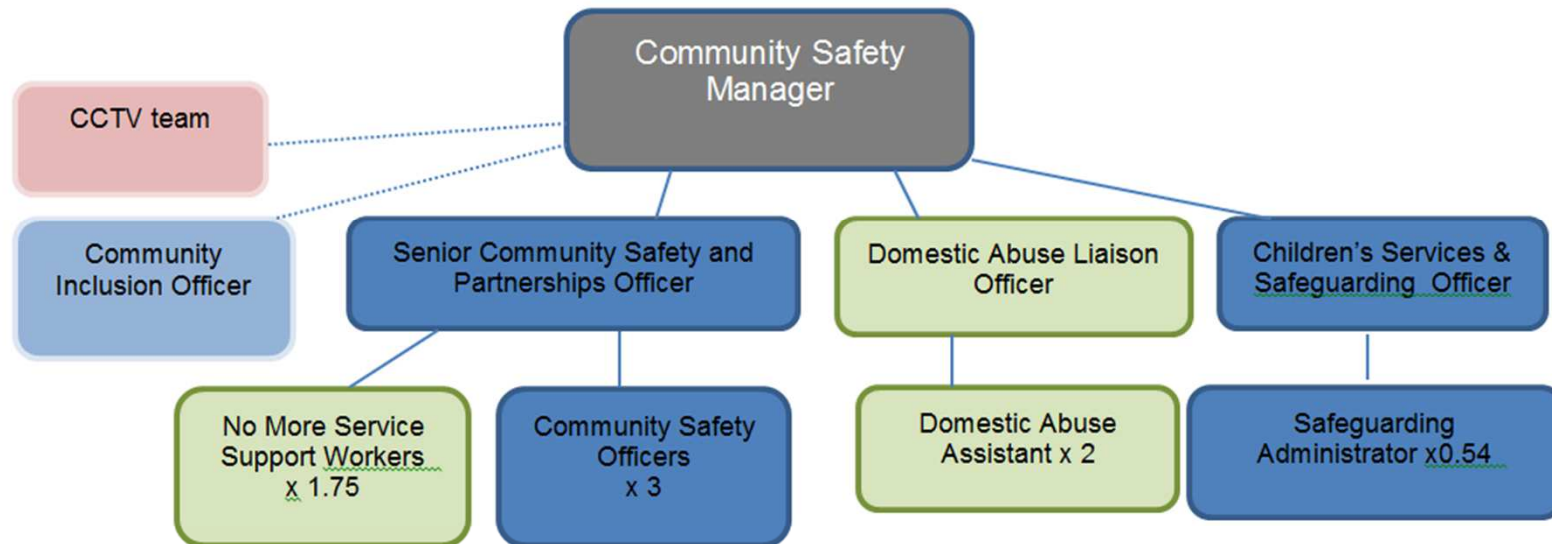
Community Centres: **Shephall & Bragbury End**

Community Safety

- Multi-skilled Community Enforcement Team to maximise council's enforcement powers
- Introducing paperless referrals to increase the speed of community resolution
- Develop new and integrated roles and the capacity in the right places
- Future models for No More and SADA

New Structure

Blue posts = mainstream posts
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..... = strategic links

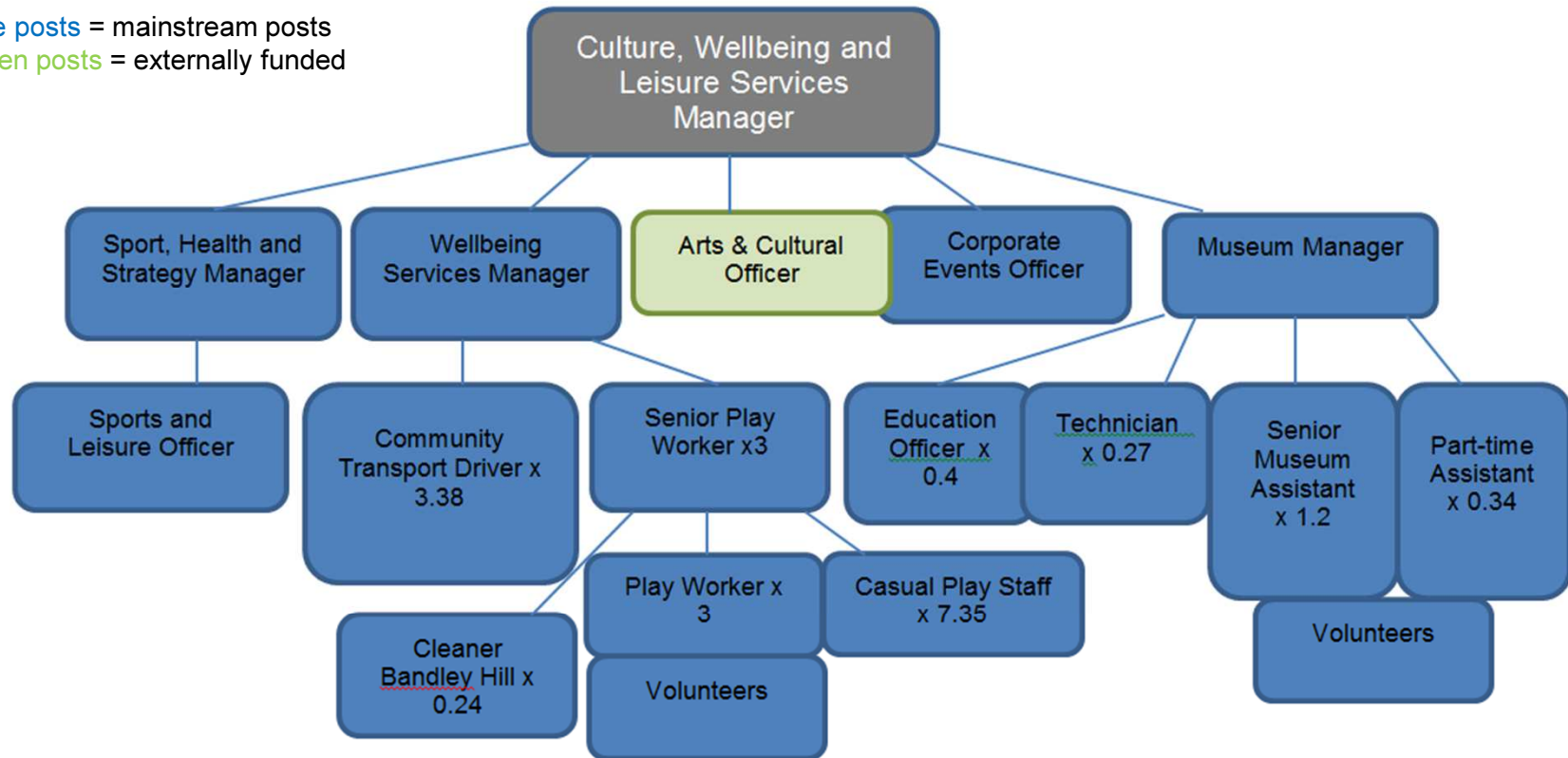


Culture, Wellbeing and Leisure

- Merge oversight of Play and Community Transport to drive community wellbeing agenda
- Align services to better deliver strategic agendas i.e. Museum and Cultural Strategy, Play and Community Transport and Healthy Stevenage Strategy, Play Service and CNM programme, Events and Leisure
- Re-balance capacity in the right areas
- Income maximisation across play and leisure assets

Proposed Structure

Blue posts = mainstream posts
Green posts = externally funded



A New Way of Working

These proposal embeds the importance of staff working together co-operatively to achieve results by ensuring:

- Area based working is reflected across all service areas, creating virtual and practical area based teams who can work together in solving local issues (e.g. CDO / Warden / Senior Play Worker / Community Safety Worker) and can work effectively with other teams such as Housing and Stevenage Direct Services.
- Staff are encouraged to be locality based, using our local ward resources as working bases.
- We don't think in isolation – we work together to make things happen.
- A more integrated approach to social inclusion and reaching those we aren't currently working with.

Questions

