



## HOUSING MANAGEMENT ADVISORY BOARD

Date: Thursday, 20 June 2019

Time: 6.00pm,

Location: Shimkent Room, Daneshill House, Danestrete

Contact: Fungai Nyamukapa

Email: [fungai.nyamukapa@stevenage.gov.uk](mailto:fungai.nyamukapa@stevenage.gov.uk) Tel: 01438242707

Members:	Councillors:	Liz Harrington, Lizzy Kelly, John Lloyd, Lin Martin-Haugh and Margaret Notley
	Resident Members:	Fiona Plumridge (Tenant), Len Saunders (Tenant), Christine Smith (Tenant), Jon Thurlow (Leaseholder) and Customer Scrutiny Panel representative (to be confirmed)
	Staff Members:	Jaine Cresser (Assistant Director – Housing and Investment) and Craig Miller (Assistant Director – Direct Services)

---

### AGENDA

#### PART 1

**1. APPOINTMENT OF HMAB CHAIR**

To appoint the Housing Management Advisory Board (HMAB) Chair for 2019/20

**2. APPOINTMENT OF HMAB VICE-CHAIR**

To appoint the HMAB Vice-Chair for 2019/20

**3. APOLOGIES FOR ABSENCE AND DECLARATIONS OF INTEREST**

To receive apologies for absence and declarations of interest

**4. MINUTES - 14 MARCH 2019**

To approve as a correct record the minutes of the Housing Management Advisory Board (HMAB) meeting held on 14 March 2019

**5. HOUSEKEEPING**

- a. To note HMAB Terms of Reference
- b. To note HMAB Code of Conduct

Pages 9 – 20

**6. HOUSING SERVICE QUARTER 4 PERFORMANCE**

To receive Housing Service Performance Report for Quarter 4

Pages 21 – 40

**7. REPAIRS AND VOIDS UPDATE**

To receive Repairs and Voids update

**8. HOUSING ALL UNDER ONE ROOF UPDATE**

To receive Housing All Under One Roof (HAUOR) update

**9. UPDATE FROM EXECUTIVE MEETINGS**

To receive update from Executive Meetings

**10. ANY OTHER BUSINESS**

To consider any other business accepted by the Chair as urgent

**11. DATES OF NEXT MEETINGS**

18 July 2019  
15 August 2019  
12 September 2019  
24 October 2019  
21 November 2019  
6 January 2020  
16 January 2020  
20 February 2020  
12 March 2020  
April 2020 (to be confirmed – if required)