

Delivering on our promises

Your
Future town
Future council

Our ambitions

Housing Development

Increase the number of social & affordable homes in Stevenage

Town Centre Regeneration

Create a vibrant town centre where people want to live, work and play.

Connected to our Customers

Improve the accessibility of our services and the customer experience.

Co-operative Neighbourhood Management

Work with our communities to improve our neighbourhoods.

Excellent Council Homes for Life

Provide high-quality houses to our tenants and leaseholders.

Our outcomes

Build 300 new council homes by 2020/2021.
Increase the number of homes in the town.

Develop a new vibrant town centre with quality shopping, office and leisure facilities.
Build new homes in the town centre.
Create a hub for public services in the town centre.
Make Stevenage a destination of choice.

Increase customer satisfaction with council services.
Make our services available online.
Provide excellent customer service.

Better understand our communities' needs and priorities.
Invest in and improve our neighbourhoods.
Work with our residents to design and deliver services.

Work with our tenants to improve the quality of our council homes.
Develop a better housing service for older people.
Provide a high quality council housing repairs service.

To help us deliver our promises we will:

Be a financially resilient Council with enough resource to deliver our priorities

Have the right people, skills and knowledge

Become a smart Council with improved performance

Have stronger partnerships with key agencies to deliver our priorities



Our values

