



Crime and Disorder Panel



The No More

SERVICE

Accessing services for support with:
·Drugs ·Alcohol ·Adult Offenders ·Youth Offenders

Stevenage
BOROUGH COUNCIL

No More Service Overview

This year we have been very busy with expanding our team and service delivery!

As of April 2021, we took over the Youth County Contract and began recruiting for NMSY

No More Service Youth (11-21) County-Wide

Evolve
8 week DA Perpetrator Programme County-Wide

As of September 21 we were funded via the PCC for a County-wide intervention programme for Domestic Abuse Perpetrators which runs parallel to our NMS support.

Our *bread and butter*, NMS will be celebrating our **10 year anniversary** during this work in Stevenage.

Drug, Alcohol & Offender Support (Stevenage)

High Risk Offender Support (Stevenage)

As of September 2021, we work closely with probation and SBC Housing to aid individuals coming out of prison into private rent deposit scheme with NMS Support

Meet the team

- **Anastasia Constantinides** – NMS Team Leader



Adults Team

- **Kerry Sherratt** – Senior Complex Needs Advocate
- **Sophie Butcher** – Complex Needs Advocate
- **Shane Dimmock** – NMS Support Worker (Offenders) covering Stevenage
- **Bonnie Tavner** – NMS Evolve Support Worker
- **Madeline Heredia** – Community Safety/ NMS Partnerships Officer



Youth Team

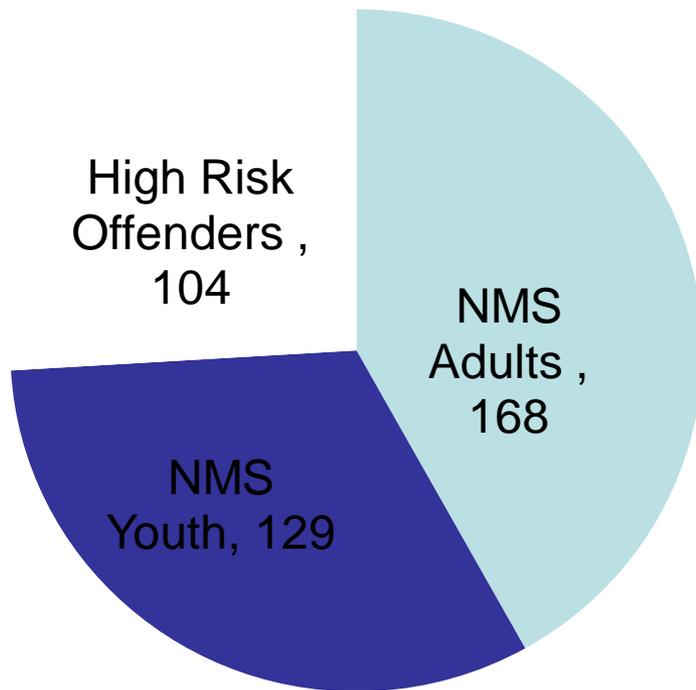
- **Nicole Theron** – Complex Needs Advocate
- **Simon Philbert** – NMS Youth Support Worker, Stevenage & North Herts
- **Anna Watson** – NMS Youth Support Worker, Decorum & St Albans
- **Chloe Lancaster-Marchant** NMS Youth Support Worker, Welwyn Hatfield and East Herts & Broxbourne.



No More Service

- The Team have been very busy working throughout a pandemic and responding to the challenges that have come with it.

All Stats are Q1-Q3
2021/2022

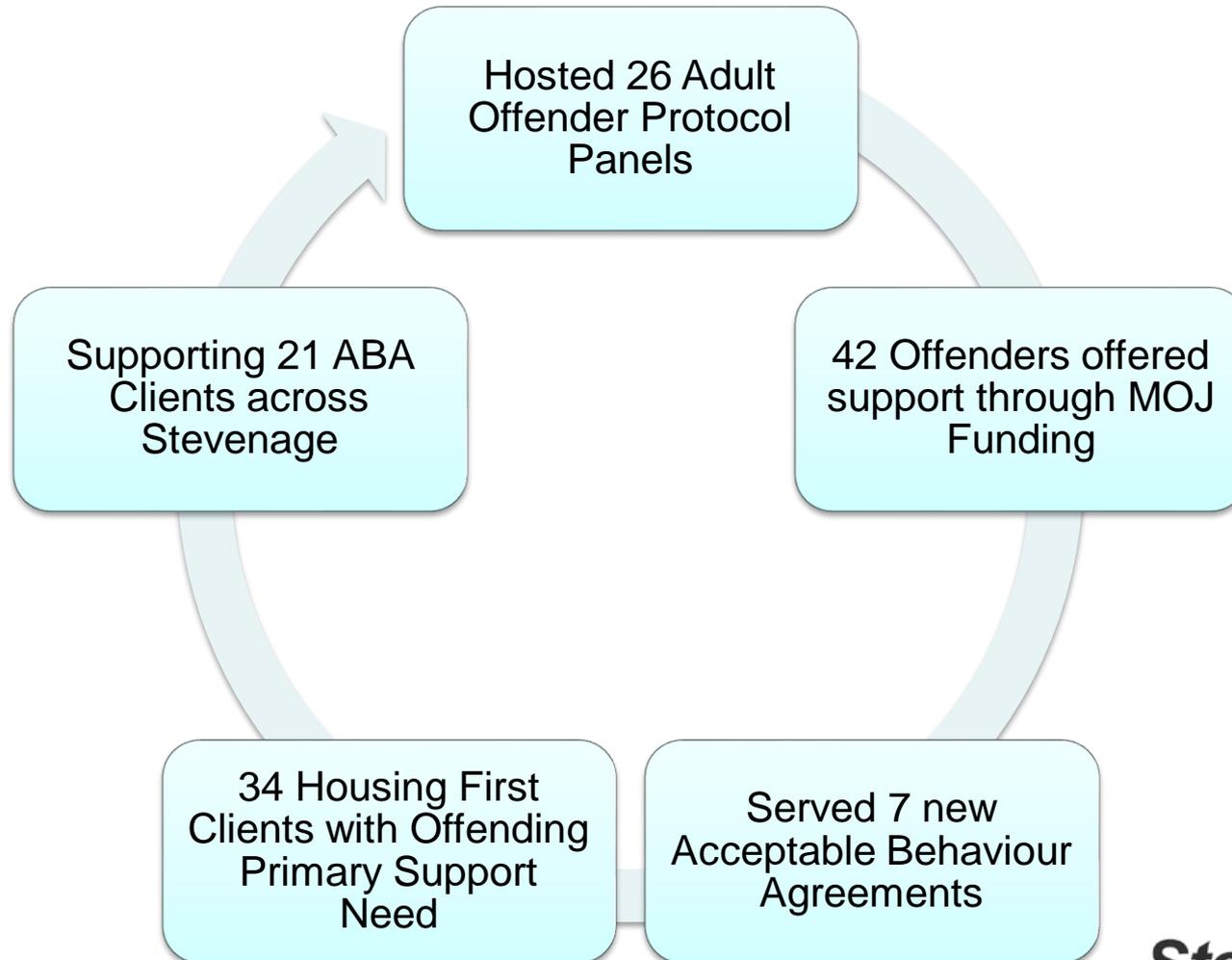


NMS overall have supported

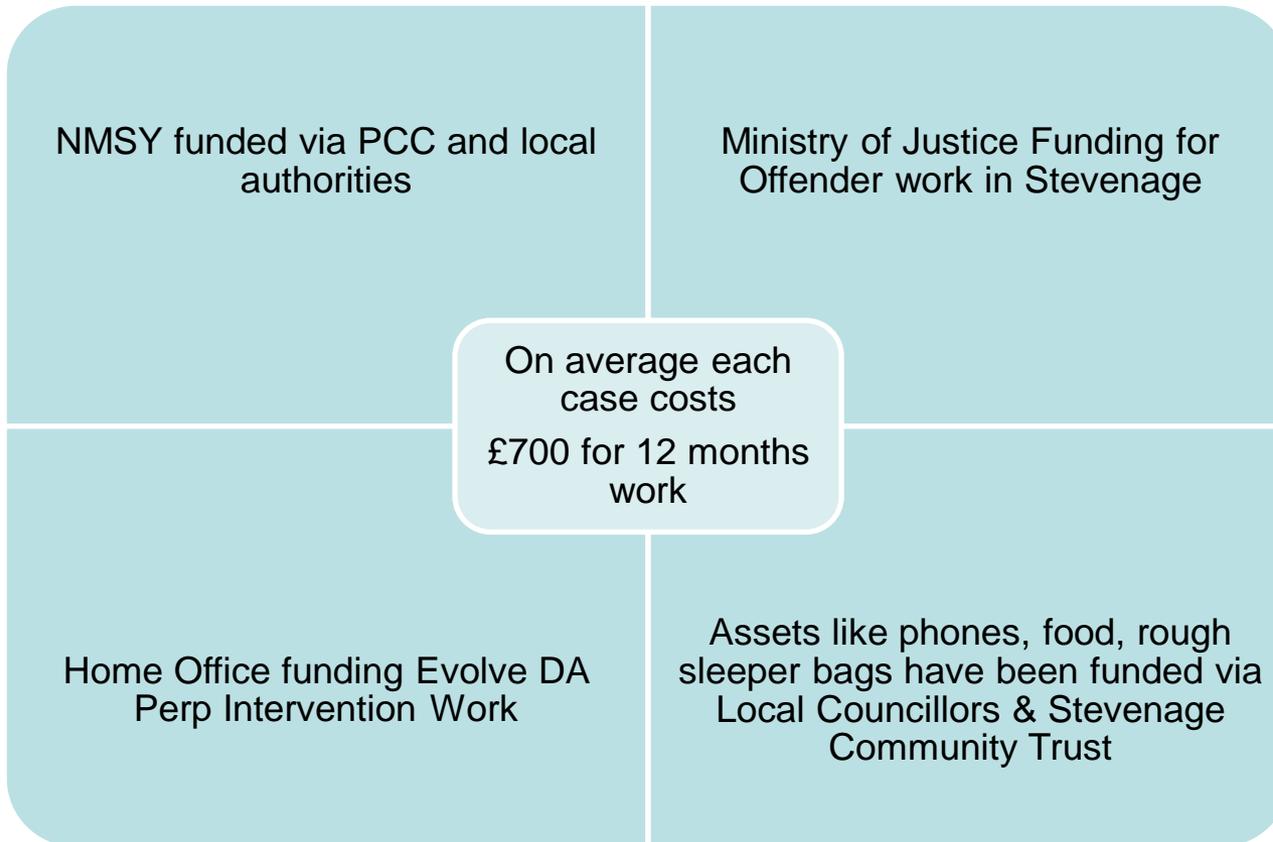
401

Clients across
Hertfordshire

NMS Offenders



Funding and Costings



What is Evolve?

EVOLVE

EVOLVE is an eight week programme for domestic abuse perpetrators across Hertfordshire.

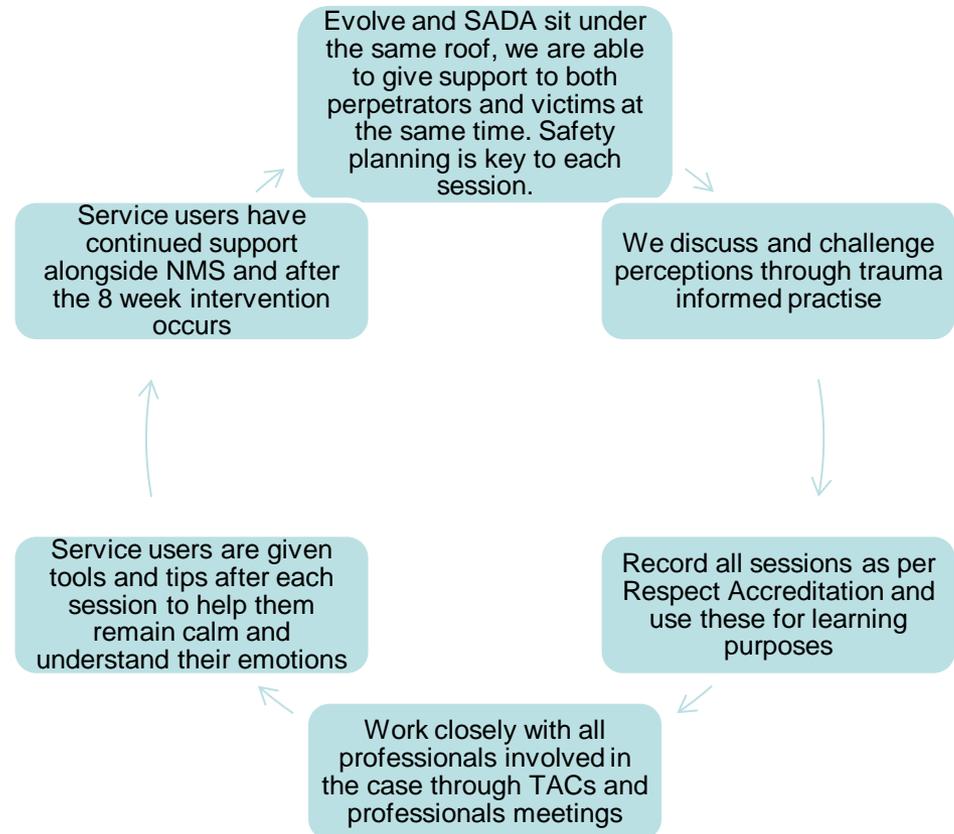
This is 1:1 support which explores their triggers, signals, challenges perception and gives them the tools to work towards healthier relationships.

EVOLVE runs parallel to the No More Service which means the individual will have the same support worker who understands their situation, in contact with them continuously and advocating for them to all agencies involved.

Once the eight weeks is over, it doesn't mean the support is. The service-user will continue to have ongoing support through the No More Service.

To make referrals to the No More Service's EVOLVE programme you can email us via nomore@stevenage.gov.uk and we will send our referral form.

You need to have either written or verbal consent by the client (this has to be on the referral) for us to accept it.



No More Service's Evolve Programme

Currently supporting
23 DA Perps across
County

78% are Male
12% Female

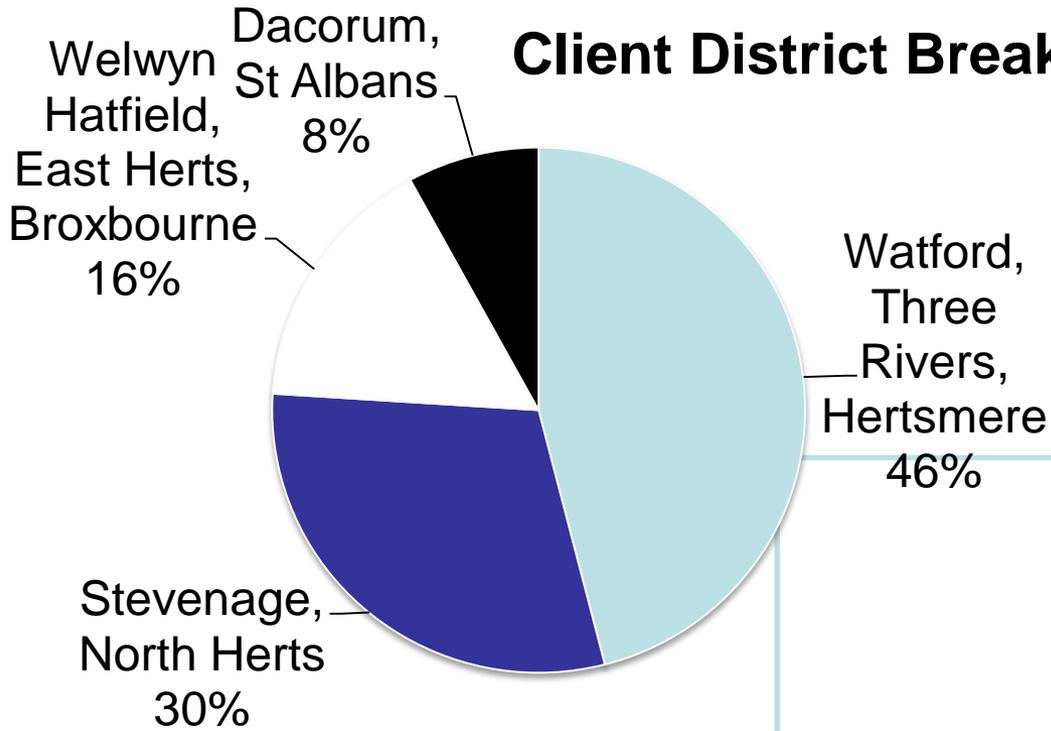
In the process of
becoming Respect
Accredited

Respect
Accredited

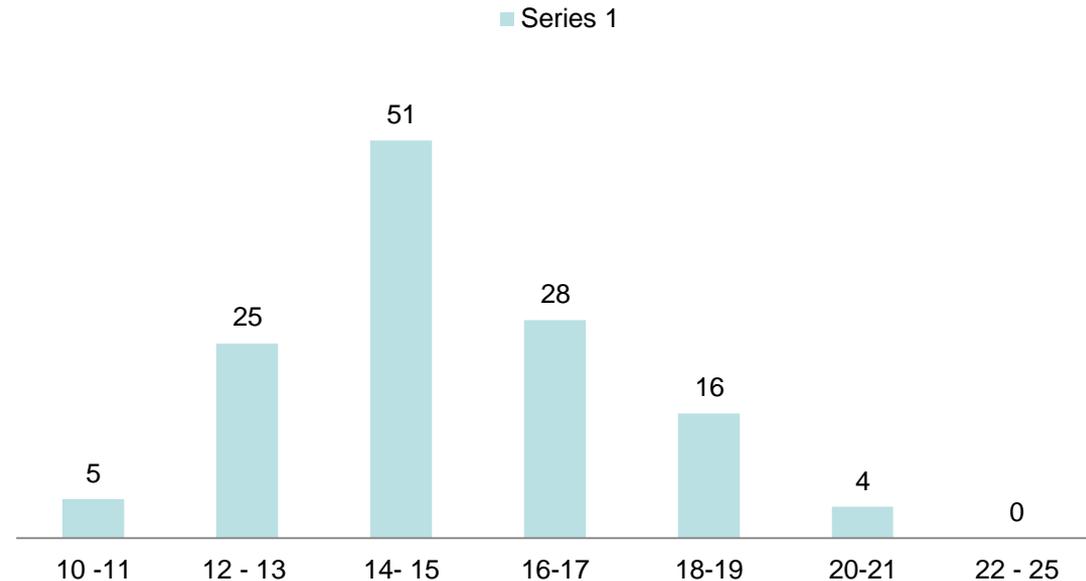
NMS Evolve are helping HCC and Home Office research by identifying funding and support gaps in Hertfordshire for perpetrators, with a particular focus on hearing from client's point of view. We do this by being a client led service and allowing them to feedback to us at the end of each session. This will reduce chance of reoffending in the long term.

NMS YOUTH District Breakdown

Client District Breakdown



Age Breakdown



NMSY have supported
129
Since starting in April
2021- January 2022
(Q1-Q3)

Statistics Breakdown

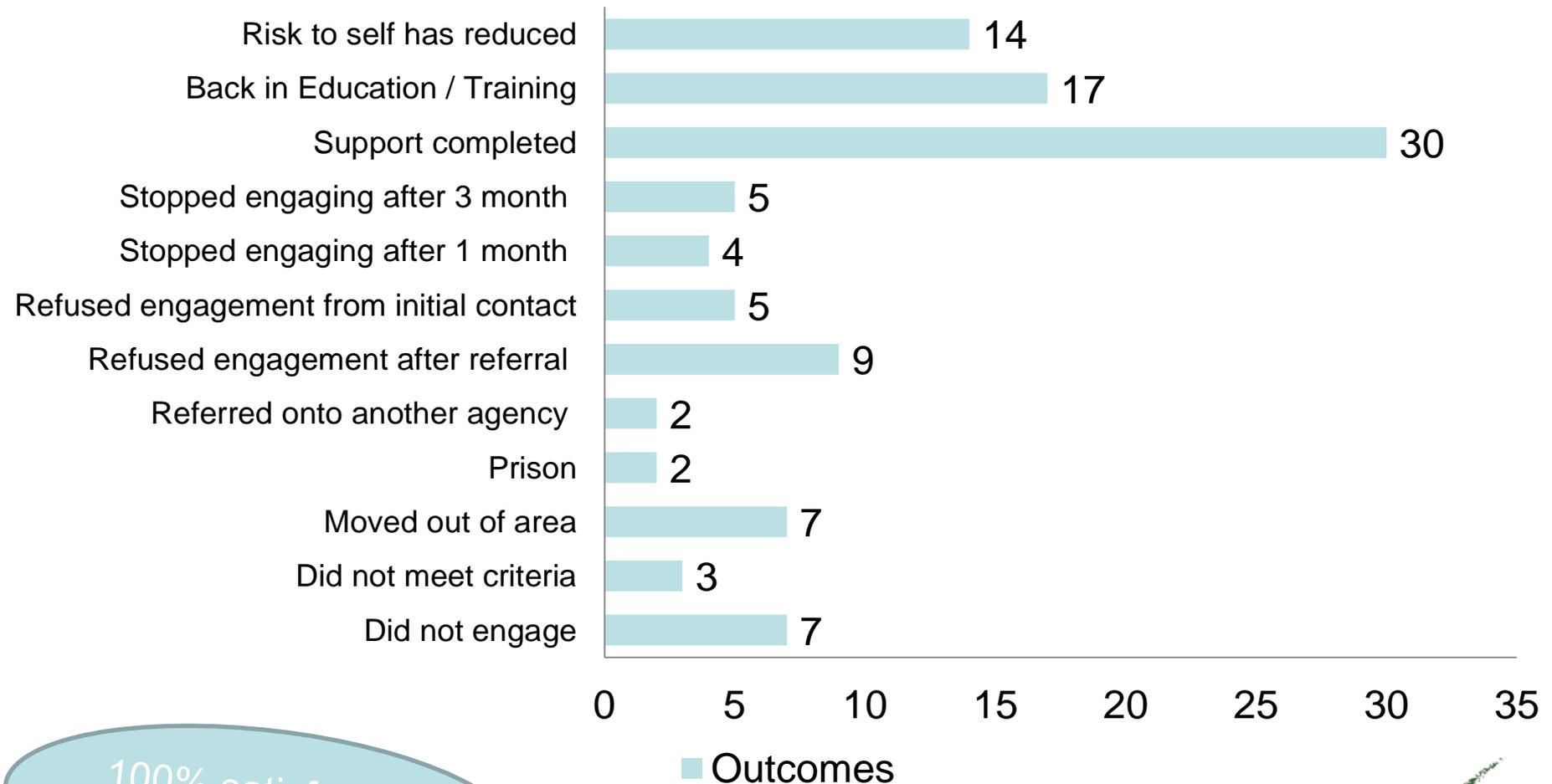
Where do referrals come from?	
CGL	4
Children Services	3
CIC	10
Local Authorities' Community Safety Team	4
Decorum Council	3
Housing First (SBC)	2
Housing Options (SBC)	2
Police	24
Probation	3
SASH	4
SADA	2
School	9
Schools and Gangs Team	2
Self Referral	5
Three Rivers Council	8
Watford Council	2
Welwyn Hatfield Council	6
YAP	36
Total	129

**72% of all service users are Male;
28% are Female**

88% of clients are from low social economic background

**23% have a mental health diagnosis
29% suspected ill mental health (no diagnosis)**

NMSY Case Outcomes



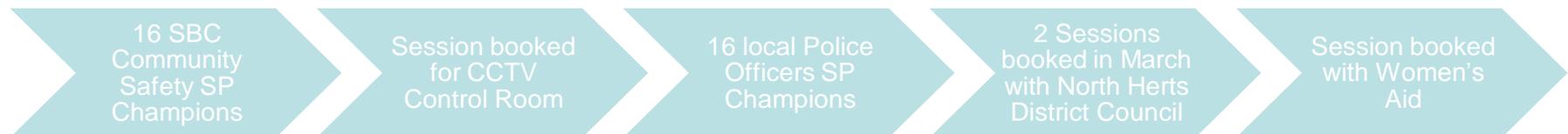
100% satisfaction rate!

NMSY Interventions given

- NMSY is client-led and responsive. Therefore we are constantly evolving and upskilling staff to ensure we can give appropriate interventions. Some include:
 - Anger Management Intervention
 - Challenging Thinking, Behaviours and Attitudes
 - Voluntary Drug / Alcohol Testing
 - Grooming Awareness
 - Healthy Relationships
 - Knife Crime Awareness
 - Parenting Guidance and Boundaries
 - Self Esteem Intervention
 - Explore Future (Employment, Education, CV, Personal Statements, College/University Applications)
 - Positive Activities (Use of time) e.g. Sport or Creatively
 - Onward referrals (e.g. safeguarding, mental health, CGL, SADA)

Suicide Prevention Work

- The need for evidence-based, effective suicide prevention has never been greater; the Covid-19 pandemic has impacted the nation's mental health and people with complex needs have been especially affected.
- Partnership Development Officer Madeline Heredia recently achieved a City & Guilds qualification in delivering Suicide First Aid Training, meaning she is now able to train other professionals to 'spot the signs' and provide potentially life-saving interventions with clients and staff. This work forms part of a county-wide suicide prevention strategy, funded in part by the Police and Crime Commissioner's office.
- Training has been delivered to SBC staff, as well as partner agencies such as Herts Police, North Herts District Council and Women's Aid
- If you feel your staff would benefit from suicide first aid training, please contact community.safety@stevenage.gov.uk for more information.



Art Club

- NMS is partnering up with Junction 7 Creatives to create weekly sessions for service-users to create art and “be creative” in a safe environment, grab a warm drink and have a chance to socialise with other service-users who may have had similar life experiences.
- The drop runs weekly from November and will be a chance for clients to have some routine activity in their week. Junction 7 Creative directors will lead on sessions as well as our own support workers, with sessions covering topics ranging from basic life skills (such as cooking and cleaning), CV writing, arts and crafts workshops, poetry and creative learning.



Art Club



Living on my own dont feel so cool
Apart from only having 2 live by my
own rule
At night I feel so lonely cold and Blue
Im so Lonely Angry if only anyone knew
I wana smash throw scream and shout
They aint got a clue what im angry
About



Good Work and Service Comments!

- 168 Food parcels
- 33 Christmas parcels
- 29 Phones given out
- 19 Rough Sleeper Parcels
- 12 Plants with the Plant Project!

"I can never thank me enough, you've been a great source of support and have always been there, whatever I needed. I couldn't have done it without you"

"I really do appreciate the help you have given me and all the support and time you've put in"

"People are clapping for the NHS again tonight but I'm going to clap for you and all the support you give me"

"I appreciate the daily calls as I have had no credit to call people"

SADA

Survivors Against Domestic Abuse



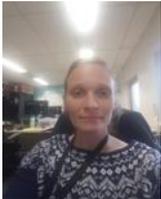
Meet the Team



Tania King – Domestic Abuse Liaison Officer and Team Leader



Bea Wright – Specialist Domestic Abuse Support Worker



Melissa Cucos – Team Leader

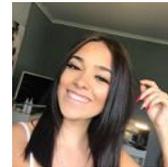


Roxie Chambers – Partnership Development Officer



Chloe Stewart - Specialist Domestic Abuse Support Worker

Our SADA support workers and housing Navigators



Beth



Carol



Emma



Samina



Farhana



Marilyn



Georgia

SADA Overview



Virtual domestic abuse drop-in service

Every Friday morning from 10.30 - 11.30am

To provide support and advice to victims and survivors, and children living with domestic abuse



Additional Security and Legal support

Referrals to partner agencies

SADA Safe Space and Refuge provision



Basic Needs Provisions

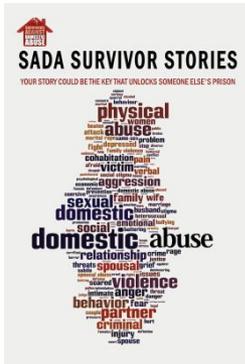


Virtual Drop In service and You and Me Mum Course

The SADA Service and how we support our clients

Cambridge Project and virtual Domestic Abuse Training

SADA Survivor Stories and My Bear



Women's Centre



Referrals to SADA Support Service

Referral Break Down

Stevenage	359
North Herts	214
East Herts	77
Welwyn and Hatfield	148
Hertsmere	71
Three Rivers	26
Broxbourne	157
Decorum	96
Watford	32
St Albans	29



Grand Total
of
1209
referrals
from April
2021 to Feb
23rd 2022

Reporting of domestic abuse SADAP

Every six weeks we hold a multi agency panel meeting (SADAP). The purpose of this is to report and record low to medium risk cases of domestic abuse. There have been 8 Panels since April 2021 to February 23rd 2022.

Welwyn & Hatfield and Hertsmere 224 clients heard at panel
Stevenage and North Herts 304 clients heard at panel
East Herts and Broxbourne 198 clients heard at panel
Watford and Three Rivers 88 clients heard at panel
St Albans and Decorum 144 clients heard at panel

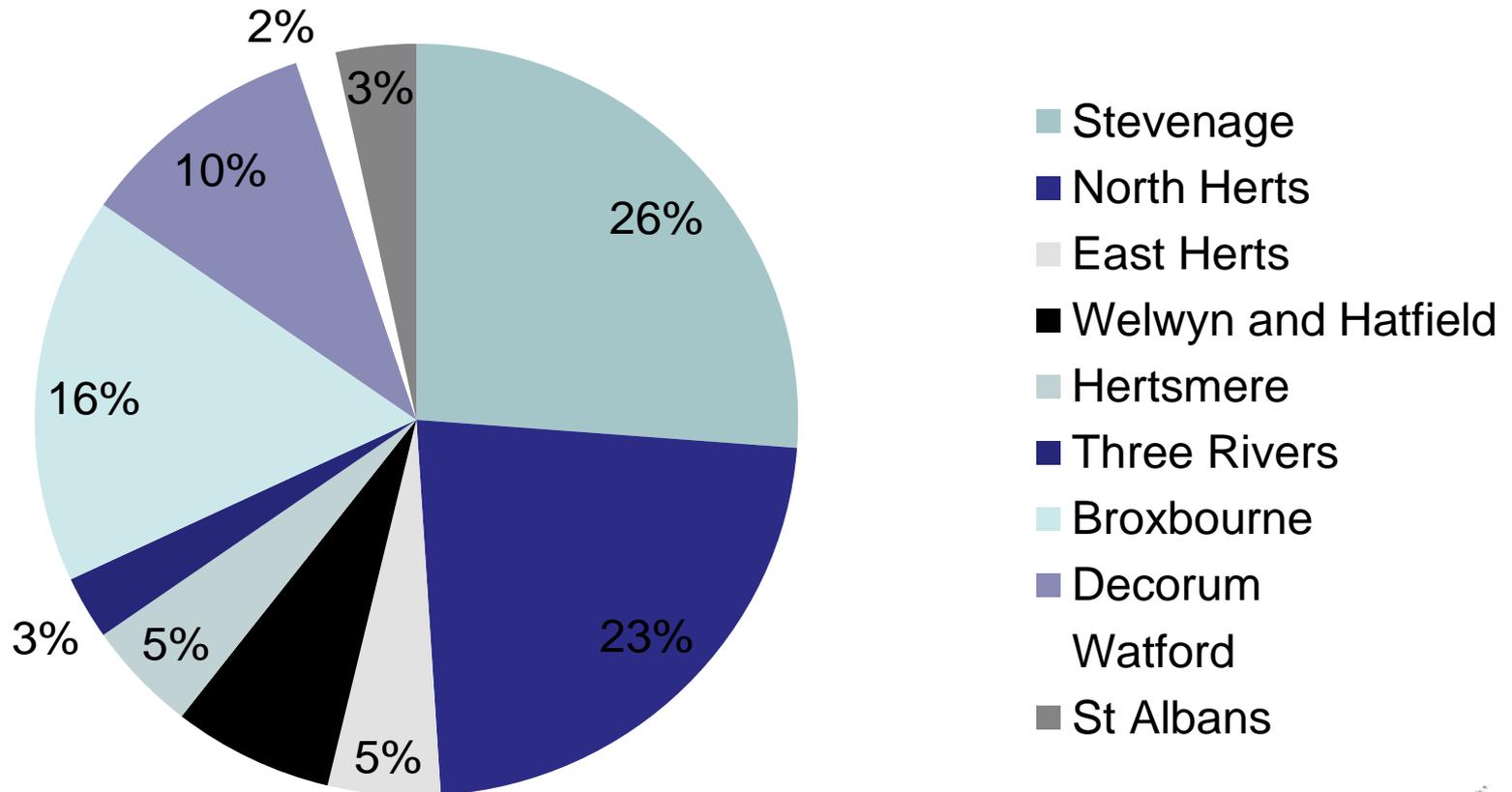


**Total Heard at SADAP
958**



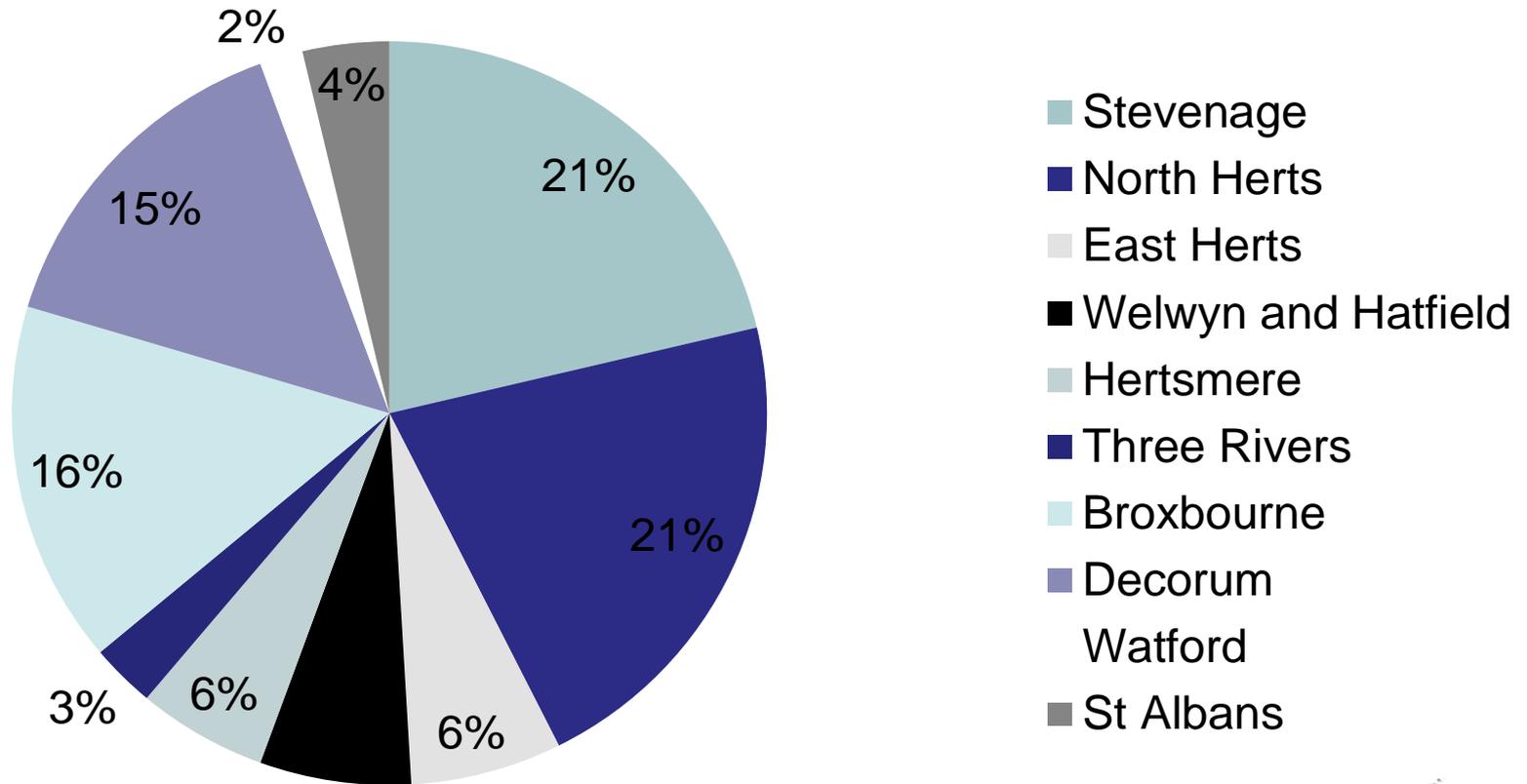
SADA Domestic Abuse Statistics

Clients with Mental Health Support Needs



SADA Domestic Abuse Statistics

Clients with a Physical Disability



Comparison Statistics

Rise in complex needs client referrals from a total of 289 in 20/21 to 402 clients in 21/22.

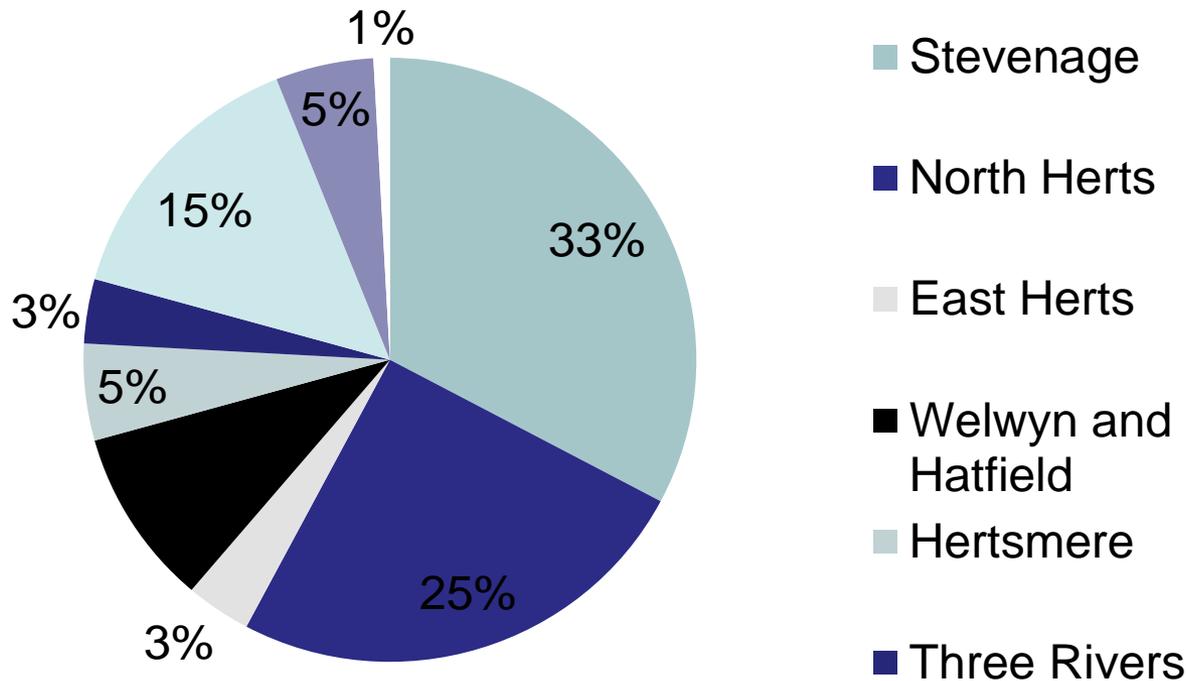
This is an
increase of 39.1%



Comparison Statistics

The percentage of increase of referrals from male clients in the past year is 90%

Male Referrals 21/22



Comparison Statistics

52 Families have used our Safe Space provision since April 2021 to Feb 23rd 2022. Compared to last year we supported 33 families.



Children that have been supported through Safe Space Provision – **65 Children**

We now have a total of **23** Safe Space properties



Cambridgeshire and Peterborough project

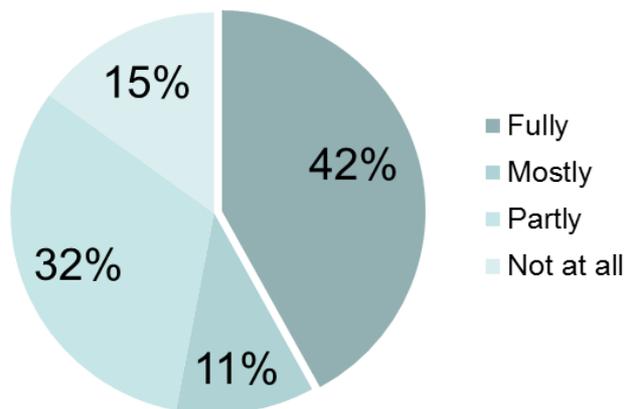


The SADA service has been commissioned by Cambridgeshire County Council to work on a project that allows us to collate and share feedback from young people and adults who have experienced domestic abuse within Cambridge and Peterborough.

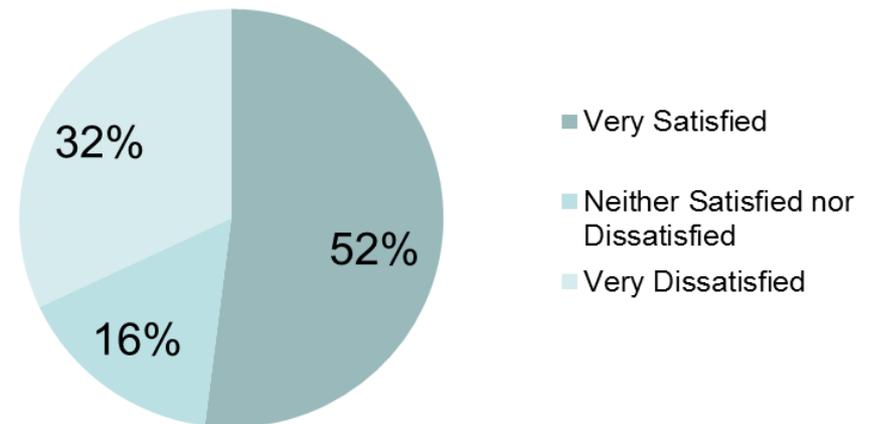
Cambridgeshire and Peterborough project

We will be looking to speak to 190 Adults and 70 Young people about their experiences.

To what extent has the service improved your safety?



To what extent are you satisfied with the support given?



SADA Modern Slavery service



- 1 to 1 Support
- Provision of support for families and children experiencing modern slavery
- Multi-agency approach
- Safeguarding process
- Support for those from other geographical areas
- Training staff and raising awareness
- Referrals to the NRM (National Referral Mechanism)
- Open to Men and women

Modern Slavery STATs

Total of 14
Referrals to SADA
Modern Slavery
service from 2021 -
2022

10 Stevenage
Referrals
4 North Herts
Referrals

8 Reasonable
Grounds Decisions
3 Conclusive
Grounds Decisions



potential
victims were
most
commonly
referred for
criminal
exploitation
and forced
labour

SADA Achievements



Women's Centre

SADA Christmas



16 Days of Action

Donations

2021

Cambridgeshire and Peterborough Project



Stevenage Refuge



23 SADA
Safe
Spaces





Family Intervention Project



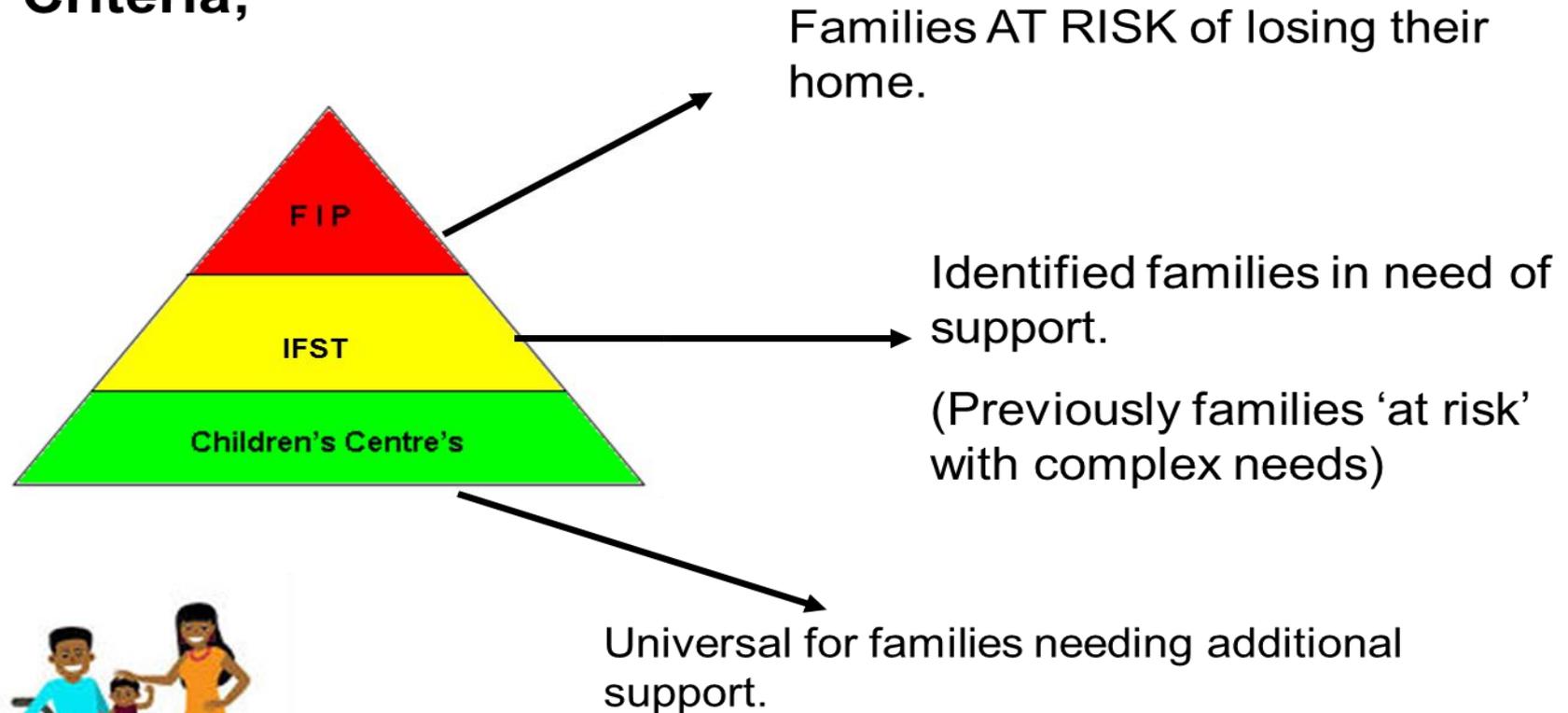
Local Context

- IFST- Intensive Family Support Team
- Community safety- Stevenage Borough Council
- Housing
- Co-operative working with partners
- Enforcement Action

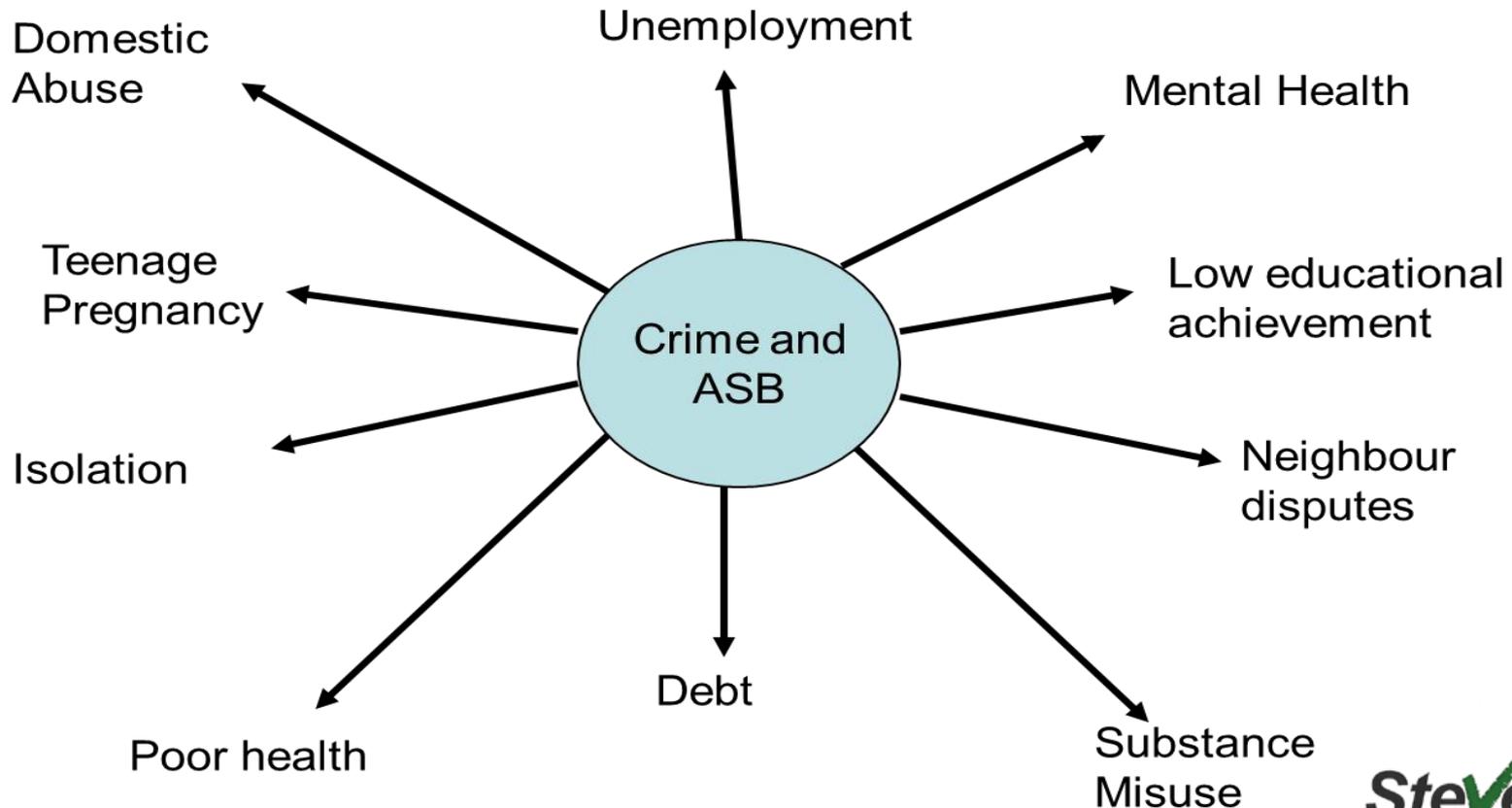


Support Model

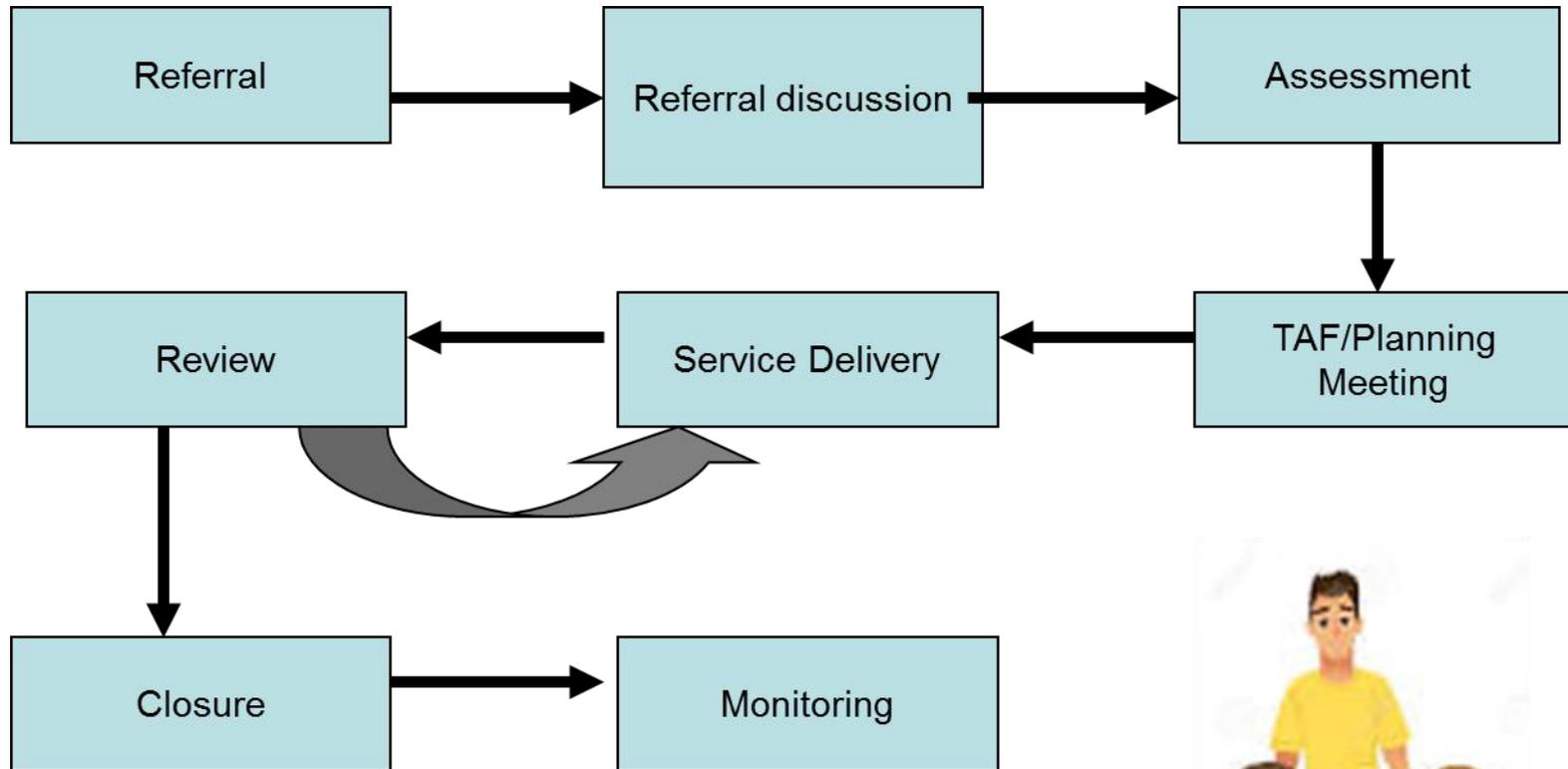
Criteria;



Associated Factors



Support Model



How it works

- Positive reinforcement.
- Sanctions.
- Assertive outreach.
- Targeting core issues rather than symptoms.
- Co-operative working with partners
- Team around the family

Referral Pathway

All referrals to be sent
through to

SADA@stevenage.gov.uk



Safeguarding Statistics

1st April 2021 to 4th March* 2022

**further stats to be collected until 31st March 2022*



Referral figures

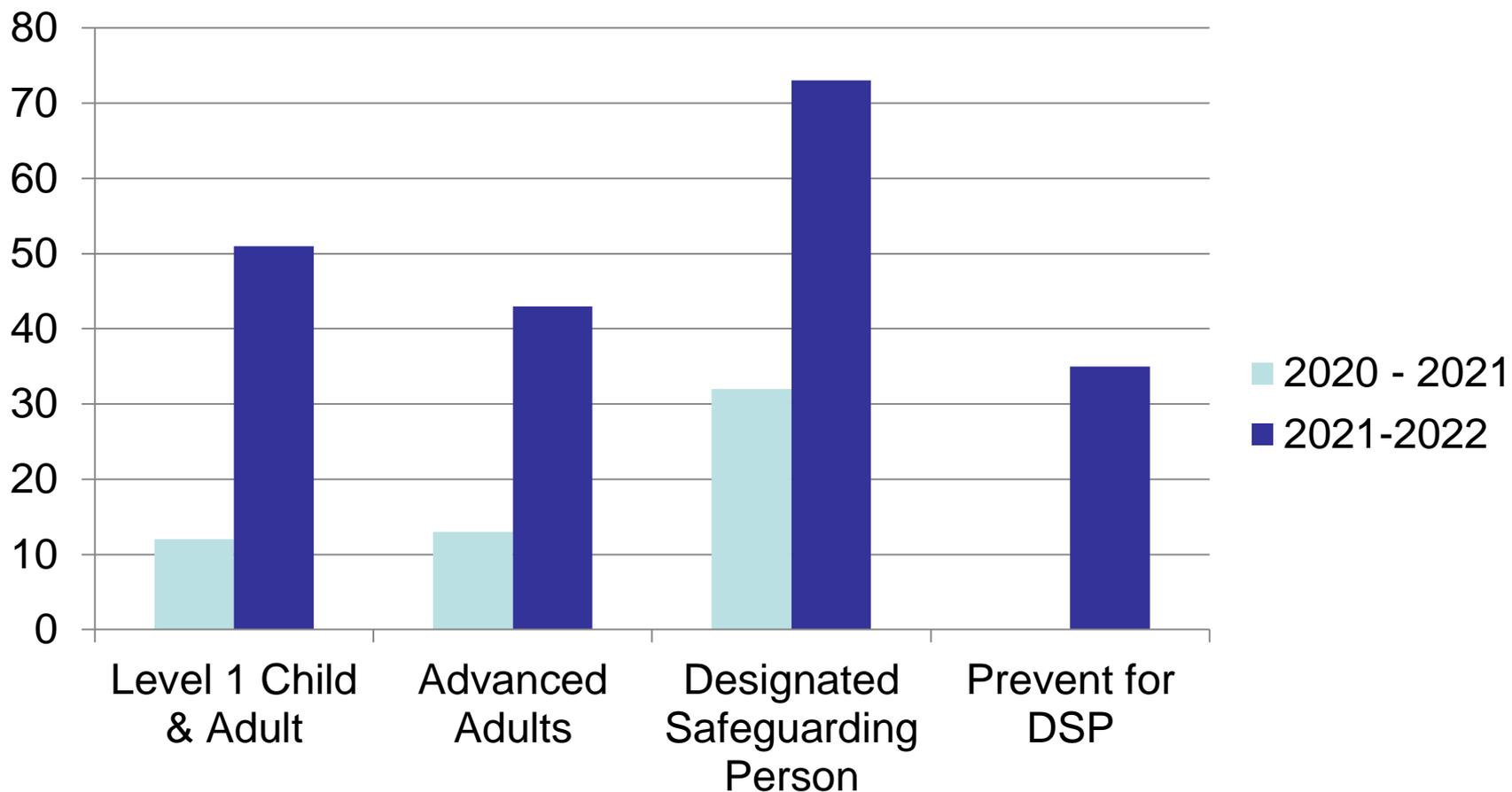
April 2020 – 31 March 2021

- Adult Safeguarding – **30**
- Self neglect in 13 cases
- Child Safeguarding – **86**
- DA factors in 78% of child referrals
- **86%** of referrals raised by Communities & Neighbourhoods

April 2021 – 4 March 2022

- Adult Safeguarding – **25**
- Self neglect in 9 cases
- Child Safeguarding - **87**
- DA factors in 74% of child referrals
- **78%** of referrals raised by Communities & Neighbourhoods

Training achieved



Information Sharing with Partners

Over **360** Section 17 & 47 checks completed for HCC social care assessments



43 checks completed for Police Prevent

Attendance at multi-agency safeguarding Case Conferences, professionals meetings & SARs



Herts CCTV Partnership

OVERVIEW OF
OFFICERS FOR THE
HERTFORDSHIRE CCTV
PARTNERSHIP
CONTROL ROOM
OPERATIONS

bway Touris Road)

00314 - Queen's Tour
00802 - Thurnall Tour 3 -



Stevenage Town Centre Cameras

- ▶ Stevenage Town Centre Currently has 28 Public Safety Cameras
- ▶ In total the cameras in the Town Centre have been used 2958 times for recorded incidents
- ▶ Table shows a broad spectrum of incident categories, more than one camera could be used for each incident.

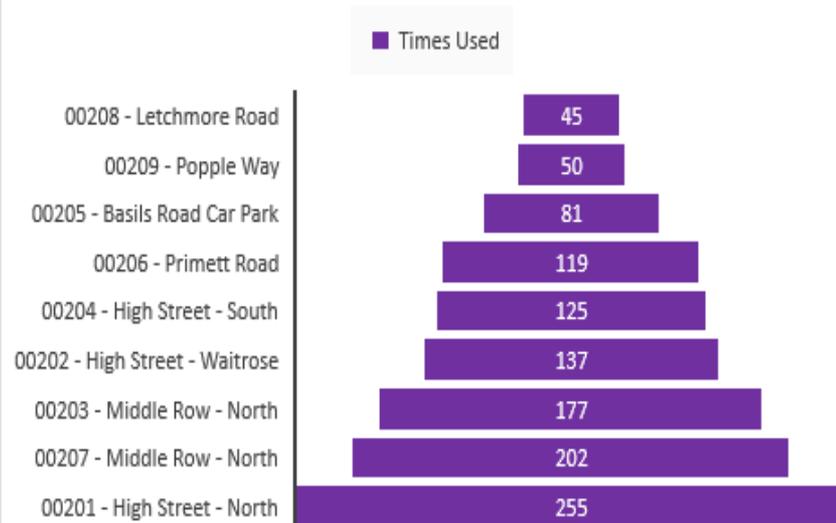
Category	Times cameras used
Alarm Activation	32
Anti-Social Behaviour	463
Arson/Fire	18
Assault	185
Bomb Threat/Suspect Package	3
Breach	29
Burglary	36
Concern for Welfare	602
COVID19 Related	8
Criminal Damage	52
Deceased	2
Deception/Fraud	29
Domestic	70
Drug Related	33
Hate Crime	4
Other	8
Police Request	213
Post Event Viewing	486
Suspicious Activity	239
Theft	257
Traffic Incident	10
Unauthorised Access (Trespass)	47
Vehicle	25
Weapon	107

Stevenage Old Town Cameras

- ▶ Stevenage Old Town Currently has 9 Public Safety Cameras
- ▶ In total the cameras in the area have been used 1189 times for recorded incidents
- ▶ Table shows times each camera has been used for an incident; more than one camera could be used for each incident.

Camera	Times Used
00201 - High Street - North	255
00202 - High Street - Waitrose	137
00203 - Middle Row - North	177
00204 - High Street - South	125
00205 - Basils Road Car Park	81
00206 - Primett Road	119
00207 - Middle Row - North	202
00208 - Letchmore Road	45
00209 - Popple Way	50

Camera Usage

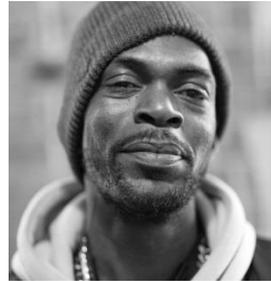


Stevenage Neighbourhood Cameras

- ▶ Stevenage Neighbourhood Centres currently have 32 Public Safety Cameras
- ▶ In total the cameras in the area have been used 1589 times for recorded incidents
- ▶ Table shows a broad spectrum of incident categories , more than one camera could be used for each incident.

Category	Count
Drug Related	40
Police Request	80
Concern for Welfare	245
Post Event Viewing	397
Anti-Social Behaviour	218
Weapon	90
Suspicious Activity	112
Deceased	1
Assault	88
Domestic	48
Abduction	2
Vehicle	40
Traffic Incident	23
COVID19 Related	5
Theft	33
Burglary	21
Criminal Damage	12
Arson/Fire	6
Unauthorised Access (Trespass)	16
Alarm Activation	28
Hate Crime	3
Breach	2
Other	3
Fly Tipping	2
Deception/Fraud	3
Environmental	1

Questions and Answers



Any Questions?

