Our Co-operative Council

Our ambitions

| Housing Developm | | Town Centre Regeneration | Connected to our Customers | Co-operative Neighbourhood Management | Excellent Council Homes for Life |
|--|------------------------|--|---|---|---|
| Increase th number of soc affordable hon Stevenage | cial & nes in | Create a vibrant town centre where people want to live, work and play. | Improve the accessibility of our services and the customer experience. | Work with our communities to improve our neighbourhoods. | Provide high- quality homes to our tenants and leaseholders. |
| Our outcomes | | | | | |
| Build 300 new co homes by 2020/2 Increase the num of homes in the t | 2021. nber town. | Develop a new vibrant town centre with quality shopping, office and leisure facilities. Build new homes in the town centre. Create a hub for public services in the town centre. Make Stevenage a destination of choice. | Increase customer satisfaction with council services. Make our services available online. Provide excellent customer service. | Better understand our communities' needs and priorities. Invest in and improve our neighbourhoods. Work with our residents to design and deliver services. | Work with our tenants to improve the quality of our council homes. Develop a better housing service for older people. Provide a high quality council housing repairs service. |
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Become a smart Council with improved performance

commun^{ity C}Have stronger partnerships with key agencies to deliver our priorities

Stevenage

A Future town

Future council