

Customers

Place

Transformation & Support

Housing & Investment

Jaine Cresser



Housing Management
Housing Advice
Homelessness
Income Maximisation
Tenancy Sustainment
Tenancy Management
Leasehold Management
Home Ownership
Supported Housing
Empty Homes
Lettings

Investment Programme (GF & HRA)
GF & HRA Capital Investment Programme
Capital Programme Delivery
Housing Investment Programme Delivery
Design Services For New and Existing Buildings
Compliance and Gas Compliance

Housing Systems Management

Communities & Neighbourhood

Vacant



Community Safety
Safeguarding
Homelessness
Anti-Social Behaviour
CCTV

Neighbourhood Management
Strategic Management
Neighbourhood Investment Programme
Community Development
Neighbourhood Wardens

Children Services
Play Services

Community Services
Community Transport
Public & Civic Events

Leisure & Well-Being
Strategic Leisure
SLL Client Side
Museum & Arts

Stevenage Direct Services

Vacant

Street Scene
Grounds Maintenance
Enforcement
Street Cleansing
CCTV

Refuse & Recycling

Open Spaces
Strategic Management
Investment
Woodlands
Volunteering

Housing Repairs
Repairs

Transfer Station & Fleet
Depot Operation
Fleet Services

Commercial Assets
Garages
Indoor Market

Customer Services & Business Support

Regeneration

Noel O'Neill
(Interim)



Stevenage Central Delivery
Stevenage Growth

Housing Development

Ash Ahmed



Housing Development (GF & HRA)
Acquisitions

Planning & Regulatory

Zayd Al-Jawad

Planning
Planning Policy
Building Control
Development Control
Business Support

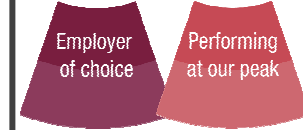
Environmental Health
Licensing
Commercial
Residential
Animal Control
Business Support

Economic Development
Economic Development
Inward Investment
Town Centre Management

Engineers
Parking (On & Off Street)

Corporate Services & Transformation

Richard Protheroe



Human Resources & OD
Strategic HR
HR Business Partnering
Organisational Development
Workforce Planning
Health & Safety

Business Transformation
Business Improvement
Digital Council Delivery
FTFC Programme Office
Process Reviews

Corporate Policy
Policy (GF & HRA)
Consultation & Resident Involvement (GF & HRA)
Equalities (GF & HRA)
Strategic Partnerships

Constitutional Services
Committee Services
Scrutiny
Member Services
Elections

Corporate Communications

Performance & Improvement (GF & HRA)

Emergency Planning & Business Continuity

Executive Support Team

Finance & Estates

Clare Fletcher



Finance
Accountancy
Exchequer
Control
Insurance
Procurement
Cashiers

Estates
Strategic Assets
Acquisitions
Disposals
Commercial Properties

Property Development Manager

Shared Services:
Revenues and Benefits
Shared Internal Audit Service
Shared Anti-Fraud Service

Corporate Projects, Customer Services & Technology

Clare Watson



Corporate Projects Delivery
Future Council (Public Sector Hub)
Future Council (Way We Work)
Shared Services – Phase 2 Delivery
[Future corporate projects to be defined by SMB]

Customer Services
CSC
Customer Focus

Business & Technology
Service Desk & Support
ICT Infrastructure
Information Systems
Print & Graphic Design

Facilities

Corporate Commercial Manager

Collaborative working between business units