



## Action plan 2017/18

The aims in this action plan were identified through our Annual Strategic Assessment, partnership survey and annual action planning workshop. They directly relate to the five strategic objectives within the SoSafe Community Safety Strategy 2015-18:

1. Help people feel safe
2. Reduce crime
3. Provide a coordinated response to domestic abuse
4. Effectively tackle antisocial behaviour together with the community
5. Reduce the harm caused by alcohol and drug misuse.

This action plan also has regard to relevant county wide strategies and the Police and Crime Commissioner's plan; and provides details about how priorities will be addressed by SoSafe throughout the year.

This document records actions that are conducted through partnership working – and is updated by the Joint Action Group (JAG). It **does not** record the work of individual agencies in tackling our priorities.

The action plan will be updated quarterly by the lead officers for each action. This is a 'live' document and will be assessed regularly by JAG in light of shifting priorities, emerging issues and financial implications. Through quarterly police and councillor priority setting meetings, local area priorities may be subject to regular change, and may not necessarily directly reflect the priorities within this action plan.

The Responsible Authorities Group (RAG) will receive quarterly updates on progress against the action plan. The Police and Crime Commissioner will receive half yearly budget updates.

## 1. Antisocial behaviour

Aim	Action	Lead	Partners	Resources	Expected outcomes	Progress to date
1.1 Prevent young people becoming involved in ASB.	a) Identify young people at risk through information sharing, referring individuals to appropriate agencies / programmes that instil life skills and safety awareness.	Police (Tara Adams-Cook)  SBC (Sarah Pateman)	HFRS Youth Connexions Child UK One YMCA SFCF Play Centres	Existing staff / resources.  SafetyNet.	Year on year decrease in local youth ASB.  Referrals made to appropriate projects / initiatives.  Positive engagement with young perpetrators.	
	b) Undertake targeted consultation with local young people to gain opinions on local youth provision and services available to young people.	Youth Strategy Group (Judith Sutton)	SBC Police Youth Connexions HFRS Child UK One YMCA SFCF Play Centres	Existing staff / resources.  External funding streams.	Consultation undertaken with local young people.  Increased understanding of gaps in Stevenage youth provision.	
1.2 Reduce street begging and associated ASB in 'hot spot' areas.	a) Identify street homeless / beggars who may be adults with complex needs requiring signposting and agency intervention.	SBC (Matt Ewan)  Police (Alison Beazley)	JAG The Haven	Existing staff / resources.  SafetyNet.	Individual action plans formulated when needed.  Referrals made to appropriate services following identification.	
	b) Identify opportunities for enforcement of the PSPO and utilise multi-agency events for enforcement opportunities and advertising of local support services.	SBC (Vicki Hamilton)	Police SBC Neighbourhood Wardens NhW No More Service	Existing staff / resources.  PSPO publicity materials and local services booklets.	One multi-agency event held each quarter (to incorporate enforcement and seasonal issues).  Positive media story.	

	c) Participate in partnership “Killing with Kindness” campaign to educate the public on the potential consequences of giving money to beggars.	SBC (Vicki Hamilton)	The Haven Homeless HYH	Existing staff / resources.  Funding for publicity materials	Campaign undertaken.  Positive media story.	
1.3 Support ASB perpetrators with drugs / alcohol misuse.	a) Continue to support and develop the No More Service, including intensive and outreach support for offenders and high risk individuals.	SBC (Sarah Pateman)	Police CGL Probation Families First	Existing staff / resources.	All No more referrals agreed by JAG.  70% of clients significantly reduce their drug / alcohol consumption.	
	b) Consider options for long term funding of the No More Service and bid to external funding sources to ensure continuation of the service.	SBC (Sarah Pateman)	Police CGL	Existing staff / resources.  External funding streams.	Funding secured for 2018/19.	
1.4 Reduce environmental ASB and make public areas in Stevenage safer.	a) Share information on environmental issues (e.g. fly-tipping, drugs paraphernalia) and target partnership intervention accordingly.	SBC (Julia Hill / Jane Konopka)	Police HFRS Neighbourhood Wardens	Existing staff / resources.	Information shared through JAG.  Environmental ASB reassurance provided through linking with quarterly PSPO events.	
	b) Engage with the community to provide reassurance and develop information around environmental ASB issues (e.g. criminal damage, deliberate fire).	SBC (Neighbourhood Wardens)  HFRS (Lee Hutchinson)	Police	Existing staff / resources.	Reports and information provided from patrols.  Neighbourhood Wardens accredited to enforce PSPO.  One Neighbourhood Agreement in place.	

<b>2. Hate Crime</b>						
<b>Aim</b>	<b>Action</b>	<b>Lead</b>	<b>Partners</b>	<b>Resources</b>	<b>Expected outcomes</b>	<b>Progress to date</b>
2.1 Develop understanding of hate crime and trends / patterns for professionals and front line staff.	a) Arrange and deliver hate crime awareness training to front line staff and professionals.	SBC (Vicki Hamilton)  CCSU (Helen Whitehead)	Police True Vision	CCSU Hate Crime Officer.  Existing staff / resources.	2 sessions delivered.  Positive feedback received from attendees.	
	b) Commission hate crime analysis data to develop understanding of hate crime profile locally.	SBC (Vicki Hamilton)	CCSU Police	CCSU analyst	Quarterly data reports shared at JAG and RAG.  Countywide Hate Crime Strategy shared at JAG.	
	c) Share and use information to identify key individuals and formulate individual action plans where necessary.	Police (Simon Tabert)	SBC JAG	Existing staff / resources.	Individual action plans formed where necessary.	
2.2 Raise public awareness of the various forms of hate crime and how the public can report hate crime.	a) Utilise existing partnership events to promote equalities and raise awareness of hate crime, reporting pathways and third party reporting centres.	SBC (Vicki Hamilton)  Police (Simon Tabert)	JAG True Vision	Existing staff / resources.  Publicity materials.	Promote hate crime awareness through at least 2 partnership events.	
	b) Co-ordinate a specialised partnership event to raise awareness of the various forms of hate crime and professional services available to victims.	CCSU (Helen Whitehead)	Police True Vision	Existing staff / resources.  Internal and external funding streams.	Positive feedback received from attendees.  At least 50 in attendance.  Positive media story.	
2.3 Develop local reporting pathways for victims of hate crime.	Increase number of third party hate crime reporting centres in Stevenage.	SBC (Vicki Hamilton)	CCSU SBC Police	Existing staff / resources.	At least 2 new third-party reporting centres established in Stevenage.	

### 3. Safeguarding

Aim	Action	Lead	Partners	Resources	Expected outcomes	Progress to date
3.1 Improve awareness of safeguarding issues, including CSE, modern slavery and FGM in the community.	a) Develop a training plan to deliver safeguarding awareness sessions training for CSP partners and SBC staff to raise awareness of people at risk of abuse and neglect, including publicising of training delivered by the HSCB.	SBC (Sandy Gill)	Police PCC HSCB	Existing staff / resources.  Internal accredited CSE trainers.	Deliver at least 10 safeguarding training sessions to key line professionals.  Key frontline staff trained in identifying signs and indicators of abuse and neglect and how to raise concerns.	
	b) Identify opportunities to raise awareness of safeguarding issues, including signs, reporting pathways.	SBC (Sandy Gill / Vicki Hamilton)  Police (Simon Tabert)	JAG HSCB	Existing staff / resources.	Partnership social media campaign undertaken.	
3.2 Minimise the risk of radicalisation and extremism in Stevenage by supporting the Prevent (counter terrorism) agenda.	a) Develop a training plan to deliver WRAP training to CSP partners and front line professionals to raise awareness of Prevent and channel referrals.	SBC (Sandy Gill)  SBC (Sarah Pateman)	Police Prevent Board Youth Connexions CSM	Internal accredited WRAP trainers.  Existing staff / resources.	Deliver at least 4 WRAP sessions to CSP partners and frontline staff.  Improved understanding of support mechanisms in place for those at risk of radicalisation.	
	b) Develop a Prevent action plan in line with standards and requirements set out by the Prevent Board.	SBC (Sandy Gill)	Police Prevent Board	Existing staff / resources.	2017/18 Prevent action plan developed.  Increased partnership working with multi agency partners, including Prevent Board members and the Channel Panel.	

3.3 Improve public awareness of cybercrime and how residents can minimise the risk of becoming a victim of online-related crime.	a) Identify opportunities to promote online safety advice to the public.	SBC (Vicki Hamilton)  SAFS (Darren Bowler)	Police Trading Standards Get Safe Online Youth Connexions	Existing staff / resources.  Publicity materials.	Online safety advice promoted through at least 2 events.  Social media messages sent.	
	b) Commission data for cybercrime and online-related incidents in Stevenage.	SBC (Vicki Hamilton)	CCSU Police	CCSU analyst.	Local cybercrime data shared at RAG and JAG every 6 months.	
3.4 Improve older people's personal safety and confidence.	a) Support annual multi-agency OPALS event.	HFRS (Julie Springett)	JAG	£350 grant funding for materials.	100 people in attendance.  Positive feedback received.	
	b) Identify vulnerable adults through information sharing for referral to the Safe and Well scheme.	HFRS (Julie Springett)	JAG Trading Standards	Existing staff / resources.	Increase in number of visits to vulnerable adults.  Individuals identified through JAG for referral to appropriate services.	
	c) Maintain and support multi-agency programme of Silver Street Meets.	Police (Simon Tabert)	JAG	£1,000 for materials and publicity.	4 events undertaken.  100 people engaged with through the programme.	
3.5 Safeguard vulnerable missing children.	Improve communications across the CSP in relation to missing young people and continue to develop links with local children's homes.	Police (Simon Tabert)	SBC HCC Children's Services	Existing staff / resources.	Missing person's policy embedded in the CSP.  HCC Children's Services in attendance at JAG.	

<b>4. Violent Crime</b>						
<b>Aim</b>	<b>Action</b>	<b>Lead</b>	<b>Partners</b>	<b>Resources</b>	<b>Expected outcomes</b>	<b>Progress to date</b>
4.1 Review crime and incident data linked to specific premises and jointly tackle with licensed premises.	Continue to develop Pub Watch and utilise intelligence gathered through the system (e.g. Pub Watch bans) to inform JAG. Develop action plans for specific premises where necessary and appropriate.	Police (Martin Kemp)  SBC Licensing (Jeff Mason)	Pub Watch Licensed premises	£500 Pub Watch subscription.  Existing staff / resources.	Licensing action plans developed where necessary.  Licensing checks completed where issues are identified, escalating to RAG when necessary.	
4.2 Support victims of domestic abuse and empower them with the skills and knowledge to live their lives free from abuse and intimidation.	a) Raise awareness of domestic abuse with the aim of encouraging people to report.	SBC (Sarah Pateman)  Police (Simon Tabert)	SADA Herts Sunflower DA Forum	Existing staff / resources.  Internal and external funding.	2 awareness events undertaken.  Year on year increase in DA reporting.	
	b) Develop a designated safe space for victims of domestic abuse to use to make important decisions about their safety and future.	SBC (Sarah Pateman)	SADA WHBC Hightown Pretorian Police	£107,000 grant funding.	Facility users report feeling safer and empowered to make important decisions.  Partnership protocol created for use of facility.	
4.3 Identify and disrupt domestic abuse perpetrators.	Identify domestic abuse offenders of concern through shared information and refer to appropriate support services.	SBC (Sarah Pateman)  Police (Simon Tabert)	SADA MARAC MAPPA PPO meetings Herts Change	Existing staff / resources.  Agency referrals.	High risk and repeat offenders identified.  Positive rehabilitation / disruptive action taken against repeat offenders.	
4.4 Minimise serious life threatening risk to victims of DA.	Monitor and evaluate outcomes of any DHRs to improve understanding and best practice.	SBC (Sarah Pateman)	CCSU Police SADA	Existing staff / resources.	Improved understanding for professionals attending DHR panels.	

<b>5. Reassurance / public engagement</b>						
<b>Aim</b>	<b>Action</b>	<b>Lead</b>	<b>Partners</b>	<b>Resources</b>	<b>Expected outcomes</b>	<b>Progress to date</b>
5.1 Carry out proactive crime prevention campaigns / targeted operations in response to emerging crimes and seasonal trends.	a) Utilise national awareness days and crime prevention campaigns to promote partnership work and provide crime prevention advice.	SBC (Vicki Hamilton / Sarah Pateman)  Police (Simon Tabert)	JAG	£1,500 PCC funding.  SoSafe community engagement materials.	Partnership events calendar produced for 2017/18.  3 awareness campaigns undertaken.	
	b) Actively promote and support Neighbourhood Watch (including OWL messaging).	Police (Simon Tabert)	NhW SBC HFRS	£500 PCC funding.	1000 new members.	
5.2 Improve SoSafe communications.	a) Proactively share SoSafe and personal safety information through social media communications.	SBC (Corporate Comms)	JAG	Existing staff / resources.  Social media accounts.	Social media communications incorporated into SoSafe communications plan.	
	b) Develop new ways of promoting partnership work and crime prevention advice.	SBC (Vicki Hamilton)	JAG	Existing staff / resources.  Internal and external funding streams.	SoSafe Communications plan produced for 2017/18.  New method of SoSafe communications developed.	
	c) Utilise advertising space at Lister Hospital to display a range of personal safety information to the public on current and emerging issues for the partnership.	SBC (Vicki Hamilton)	JAG	4 advertising spaces and 3 leaflet holders at Lister Hospital.	Information posters / leaflets displayed based on seasonal and emerging issues.	



<b>6. Scams and Fraud</b>						
<b>Aim</b>	<b>Action</b>	<b>Lead</b>	<b>Partners</b>	<b>Resources</b>	<b>Expected outcomes</b>	<b>Progress to date</b>
6.1 Develop local intelligence relating to scams and fraud and target intervention accordingly.	a) Conduct multi-agency targeted operations throughout the year based on local intelligence (e.g. Blue Badge operations, test purchasing, licensing operations for counterfeit alcohol).	SAFS (Darren Bowler)  Trading Standards (Yvonne Bartlett)	Police SBC HFRS Licensing	Existing staff / resources.	4 targeted operations undertaken.	
	b) Develop intelligence of vulnerable individuals and target intervention through a multi-agency approach.	Trading Standards (Yvonne Bartlett)	Police HFRS SBC SAFS	Trading Standards “most vulnerable” list.	Vulnerable adults identified and referred to appropriate support services.  Housing Wellbeing Days utilised to identify and refer vulnerable adults.	
6.2 Improve fraud awareness for front line professionals.	Continue to deliver fraud training sessions to SBC staff and partner agencies.	SAFS (Darren Bowler)	Police SBC Trading Standards	Existing staff / resources.	Improved intelligence sharing for fraud.  2 training sessions delivered.  2 refresher training sessions for CSP partners.	
6.3 Educate residents how to protect themselves from fraud and scams.	Identify opportunities to provide fraud prevention advice to the public.	Police (Simon Tabert)  SAFS (Darren Bowler)	SBC Police Trading Standards	SoSafe local services booklets.	Fraud prevention advice promoted through existing events / operations.	

## 7. Serious / organised crime and drugs

Aim	Action	Lead	Partners	Resources	Expected outcomes	Progress to date
7.1 Develop a multi-agency approach to disrupting SOC at district level.	a) Utilise local SOC profiles and local intelligence to disrupt SOC activity.	Police (Simon Tabert)	SBC	Existing staff / resources.	Positive action taken as a result of targeted activity.	
	b) Discuss known SOC individuals at closed JAG sessions and target multi-agency action accordingly.	Police (Simon Tabert)	SBC	Existing staff / resources.	Closed JAG sessions when required.  SOC	
7.2 Encourage anonymous crime reporting for suspicious activity relating to drugs / SOC to develop local intelligence.	Promote Crime Stoppers and advice for anonymous crime reporting at targeted multi-agency events.	Crime Stoppers (Yvonne Bartlett)	SBC Police HFRS	Existing staff / resources.  Crime Stoppers leaflets.	Crime Stoppers promoted through existing partnership events.	

## Partnership principles

The CSP has a set of guiding principles which can be applied to all of the partnership's projects, initiatives and operational work.

1. Partners share information in order to reduce and prevent crime.
2. Partnership resources are used intelligently.
3. Problems are better solved collectively.
4. Partners trust each other's expertise and integrity.
5. Strong leadership is guided by a set of overarching strategic priorities.
6. Operational strategy is based on the expected outcomes.
7. Evaluation is important, in order to encourage improvement.
8. Innovation and imagination enable change and growth.
9. Partners are willing to adapt and change in order to learn, develop and improve.
10. Early intervention is usually a better solution than intervention.
11. Public engagement and good communications ensure Stevenage people receive consistent messages.

Abbreviations			
ASB	Anti-social behaviour	NhW	Neighbourhood Watch
CSE	Child Sexual Exploitation	OWL	Online Watch Link
DA	Domestic Abuse	PCC	Police and Crime Commissioner
DHR	Domestic Homicide Review	PPO	Prolific, persistent offender
FGM	Female Genital Mutilation	RAG	Responsible Authorities Group
JAG	Joint Action Group	SADA	Stevenage Against Domestic Abuse
HCC	Herts County Council	SAFS	Shared Anti-Fraud Service
HFRS	Hertfordshire Fire and Rescue Service	SBC	Stevenage Borough Council
HYH	Herts Young Homeless	SFCF	Stevenage Football Club Foundation
MAPPA	Multi Agency Public Protection Arrangement	SOC	Serious and Organised Crime
MARAC	Multi Agency Risk Assessment Conference	WHBC	Welwyn Hatfield Borough Council